



## ENERGY REGULATORY COMMISSION

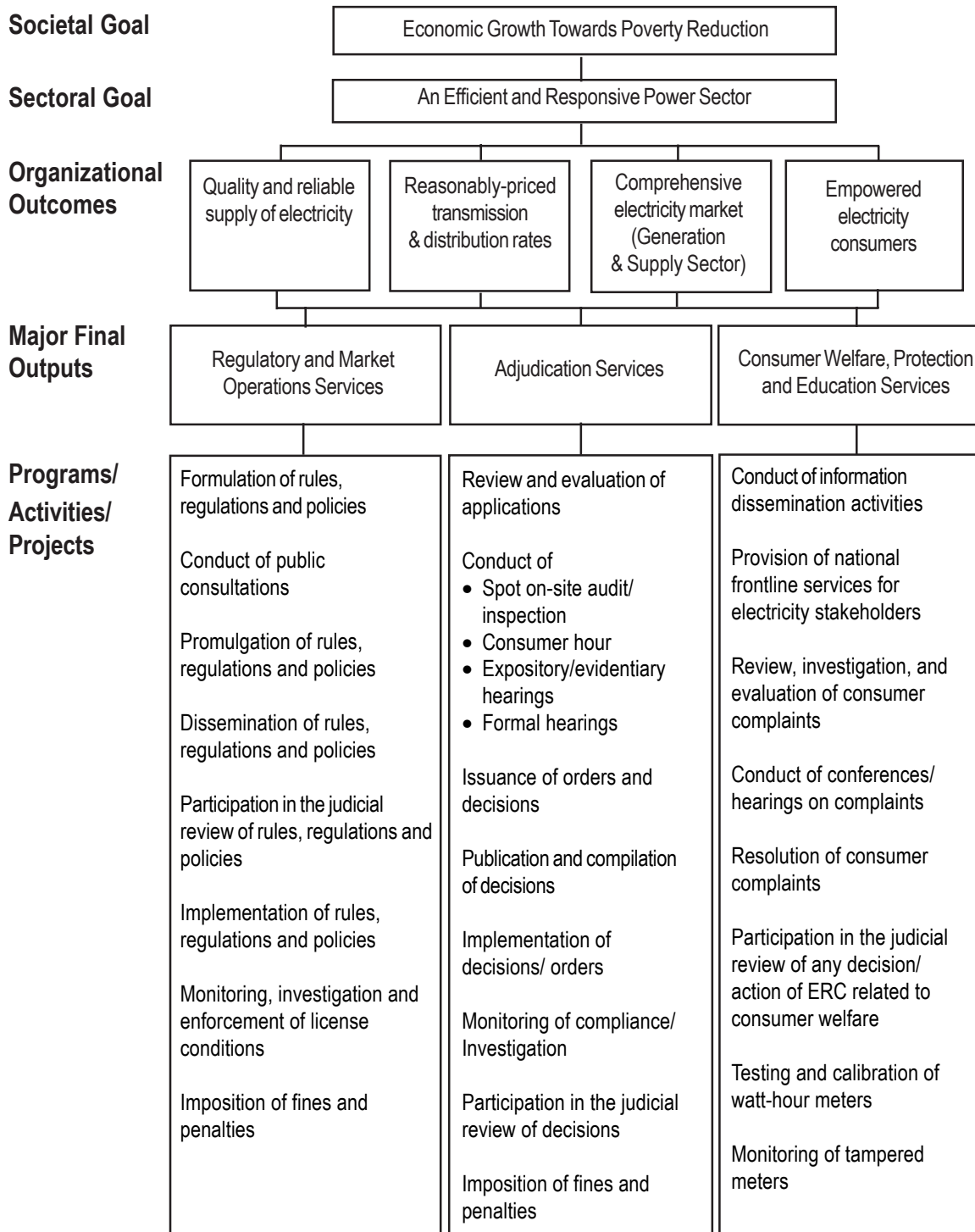
### Legal Basis

**Republic Act No. 9136** (June 8, 2001), otherwise known as the Electric Power Industry Reform Act (EPIRA), created the Energy Regulatory Commission as an independent, quasi-judicial regulatory body in lieu of the Energy Regulatory Board which the RA abolished.

### Mandate

The Energy Regulatory Commission (ERC) ensures the adequate promotion of consumer interests and customer choice; promotes competition, encourages market development, and penalizes abuse of market power. It is also responsible for enforcing the implementing rules and regulations of the EPIRA.

## LOGICAL FRAMEWORK (ERC)



## PERFORMANCE MEASURES AND TARGETS

(Amounts in Thousand Pesos)

Particulars	FY 2007	FY 2008	FY 2009
	Actual/ Amount	Target/ Amount	Target/ Amount
<b>MFO 1 Regulatory and Market Operations Services</b>	<b>44,472</b>	<b>36,244</b>	<b>38,520</b>
<b>Performance Indicators:</b>			
Percentage of rules/provisions sustained or not appealed	19*	90%	90%
Percentage of permits and licenses issued within the prescribed processing time	1:1**	90%	90%
<b>MFO 2 Adjudication Services</b>	<b>75,723</b>	<b>72,823</b>	<b>64,210</b>
<b>Performance Indicators:</b>			
Percentage of cases decided vs. filed the previous year	1:1***	70%	70%
Percentage of decisions/orders sustained or not appealed	1:1***	90%	90%
<b>MFO 3 Consumer Welfare, Protection and Education Services</b>	<b>64,705</b>	<b>72,948</b>	<b>74,910</b>
<b>Performance Indicators:</b>			
Percentage of complaints resolved vs. filed	66%****	70%	77%
Number of frontline services rendered	11,124*****	1,856	2,526
Number of consumer education/information dissemination activities	11,124*****	186	192
Number of watt-hour meters tested and calibrated (including references standards and tampered meters monitored)	1,457,863	1,175,591	1,459,000
<b>TOTAL</b>	<b>184,900</b>	<b>182,015</b>	<b>177,640</b>

Performance Indicators Adopted in 2007:

\* Number of Rules, Regulations, Guidelines and Policies Promulgated

\*\* Ratio of Permits and Licenses Issued within the prescribed processing time (Certificate of Compliance - 90 days Suppliers License - 60 days; and Wholesale Aggregators License - 30 days)

\*\*\* Ratio of rate and non-rate cases decided within 24 & 18 months, respectively

\*\*\*\* Percentage of complaints resolved within 24 months

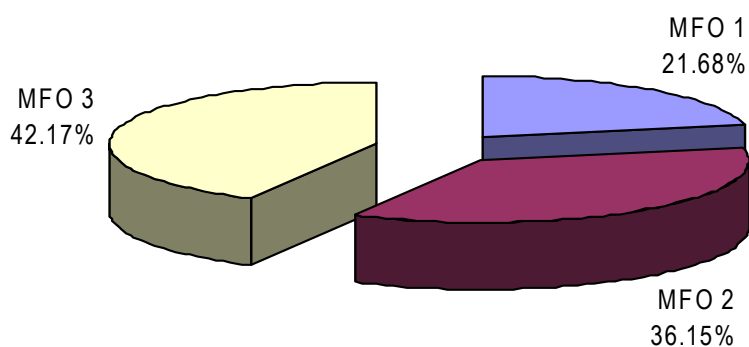
\*\*\*\*\* Number of consumer education/information dissemination activities, including the number of frontline services rendered (This includes all inquiries/complaints received personally and thru mails, e-mails, texts and phone calls).

## FY 2009 MFO BUDGET

### By MFO/By Expense Class (In Thousand Pesos)

Particulars	PS	MOOE	CO	TOTAL	% Share
<b>MFO 1 :</b> Regulatory and Market Operations Services	26,935	11,585		38,520	21.68%
<b>MFO 2 :</b> Adjudication Services	43,808	20,402		64,210	36.15%
<b>MFO 3 :</b> Consumer Welfare, Protection and Education Services	38,855	32,455	3,600	74,910	42.17%
<b>TOTAL</b>	<b>109,598</b>	<b>64,442</b>	<b>3,600</b>	<b>177,640</b>	<b>100.00%</b>
<b>% Share</b>	<b>61.70%</b>	<b>36.27%</b>	<b>2.03%</b>	<b>100.00%</b>	

### By MFO (Total Budget = P177,640,000)



### By Expense Class (Total Budget = P177,640,000)

