



ENERGY REGULATORY COMMISSION

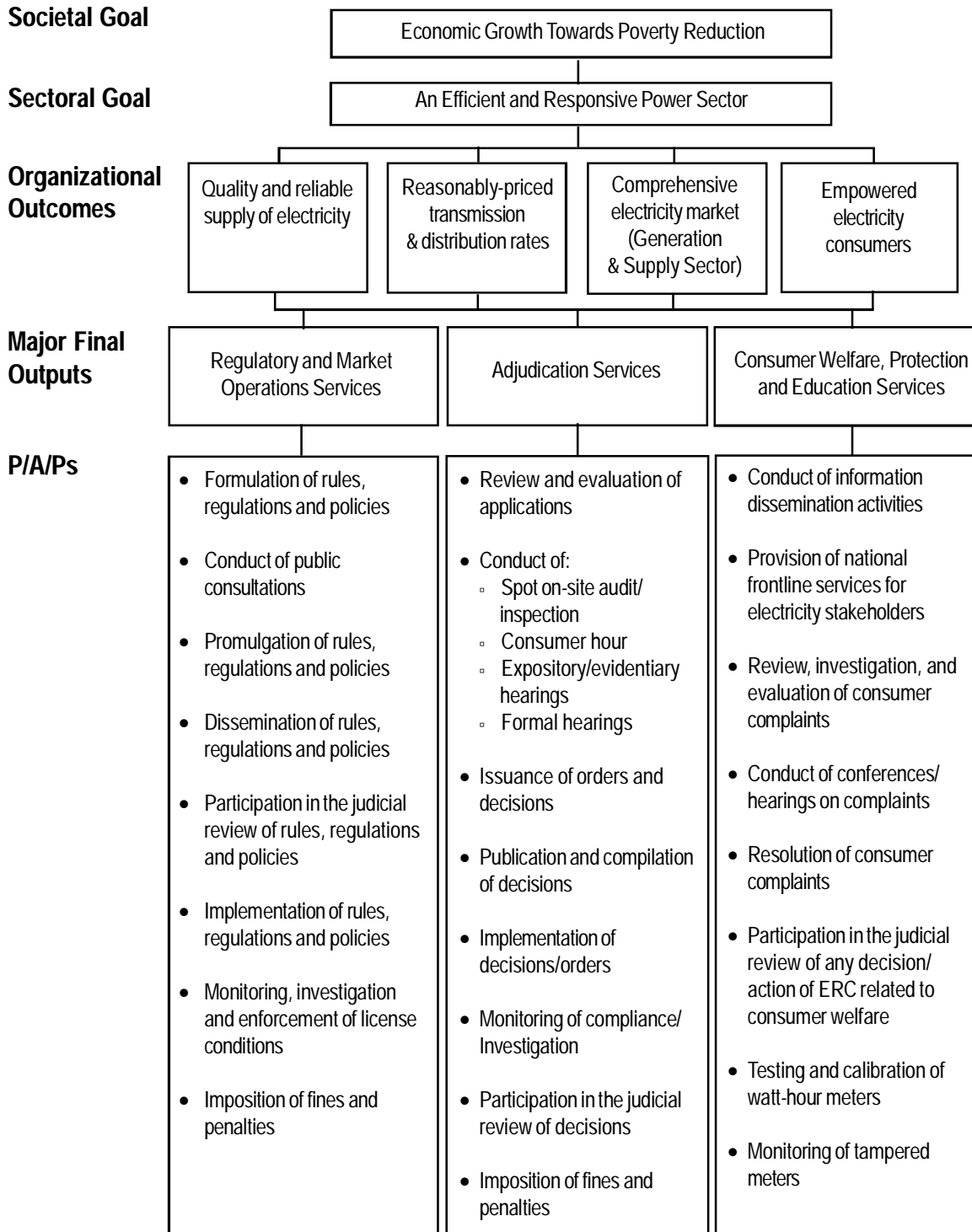
Legal Basis

Republic Act No. 9136 (June 8, 2001), otherwise known as the Electric Power Industry Reform Act (EPIRA), created the Energy Regulatory Commission as an independent, quasi-judicial regulatory body in lieu of the Energy Regulatory Board which the RA abolished.

Mandate

The Energy Regulatory Commission (ERC) ensures the adequate promotion of consumer interests and customer choice; promotes competition, encourages market development, and penalizes abuse of market power. It is also responsible for enforcing the implementing rules and regulations of the EPIRA.

LOGICAL FRAMEWORK (ERC)



PERFORMANCE MEASURES AND TARGETS

(Amounts in Thousand Pesos)

Particulars	FY 2010		FY 2011	FY 2012
	Target/ Amount	Actual/ Amount	Target/ Amount	Target/ Amount
MFO 1				
Regulatory and Market Operations Services	44,779	54,925	49,084	51,318
Percentage of rules/provisions sustained or not appealed 1/	90%	100%	90%	
Percentage of permits and licenses issued within the prescribed processing time	90%	100%	90%	90%
Percentage of rules promulgated vs. targeted 2/			50%	50%
MFO 2				
Adjudication Services	74,581	92,806	82,296	85,610
Percentage of uncontested cases decided vs. filed the previous year	70%	76%	70%	70%
Percentage of decisions/orders sustained or not appealed 1/	90%	100%	90%	
Percentage of contested cases decided within 90 days from submission for resolution 3/				60%
Number of audit activities conducted to verify compliance to the rules and regulations of the ERC 2/			40	40
MFO 3				
Consumer Welfare, Protection and Education Services	71,282	102,074	74,790	76,789
Percentage of complaints resolved at pre-hearing stage	77%	77%	70%	70%
Percentage of formal complaints for resolution resolved 2/			20%	20%
Number of frontline services rendered	2,526	6,905	2,526	2,526
Number of consumer education/information dissemination activities	192	385	192	192
Number of new watt-hour meters tested and calibrated (including reference standards and tampered meters monitored)	1,459,000	2,127,406	1,300,000	1,300,000
Number of in-service watt-hour meters tested and calibrated 3/				3,000,000
Total	190,642	249,805	206,170	213,717

1/ Removed in 2012

2/ New in 2011

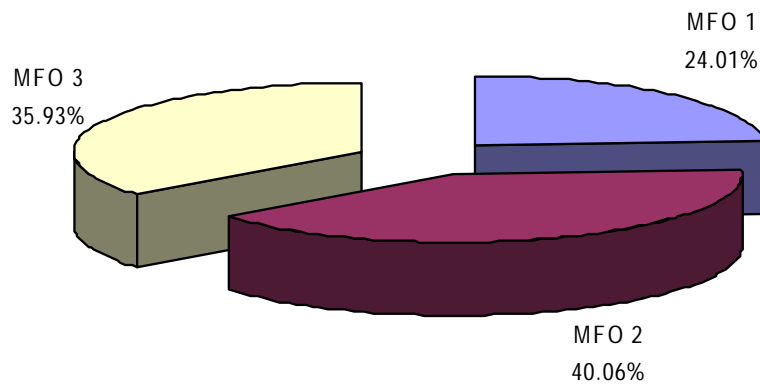
3/ New in 2012

FY 2012 MFO BUDGET

By MFO/By Expense Class (In Thousand Pesos)

Particulars	PS	MOOE	CO	TOTAL	% Share
MFO 1					
Regulatory and Market Operations Services	37,454	13,739	125	51,318	24.01%
MFO 2					
Adjudication Services	61,449	23,936	225	85,610	40.06%
MFO 3					
Consumer Welfare, Protection and Education Services	44,123	32,516	150	76,789	35.93%
TOTAL	143,026	70,191	500	213,717	100%
% Share	66.92%	32.84%	0.24%	100%	

By MFO
(Total Budget = P213,717,000)



By Expense Class
(Total Budget = P213,717,000)

