



ENERGY REGULATORY COMMISSION

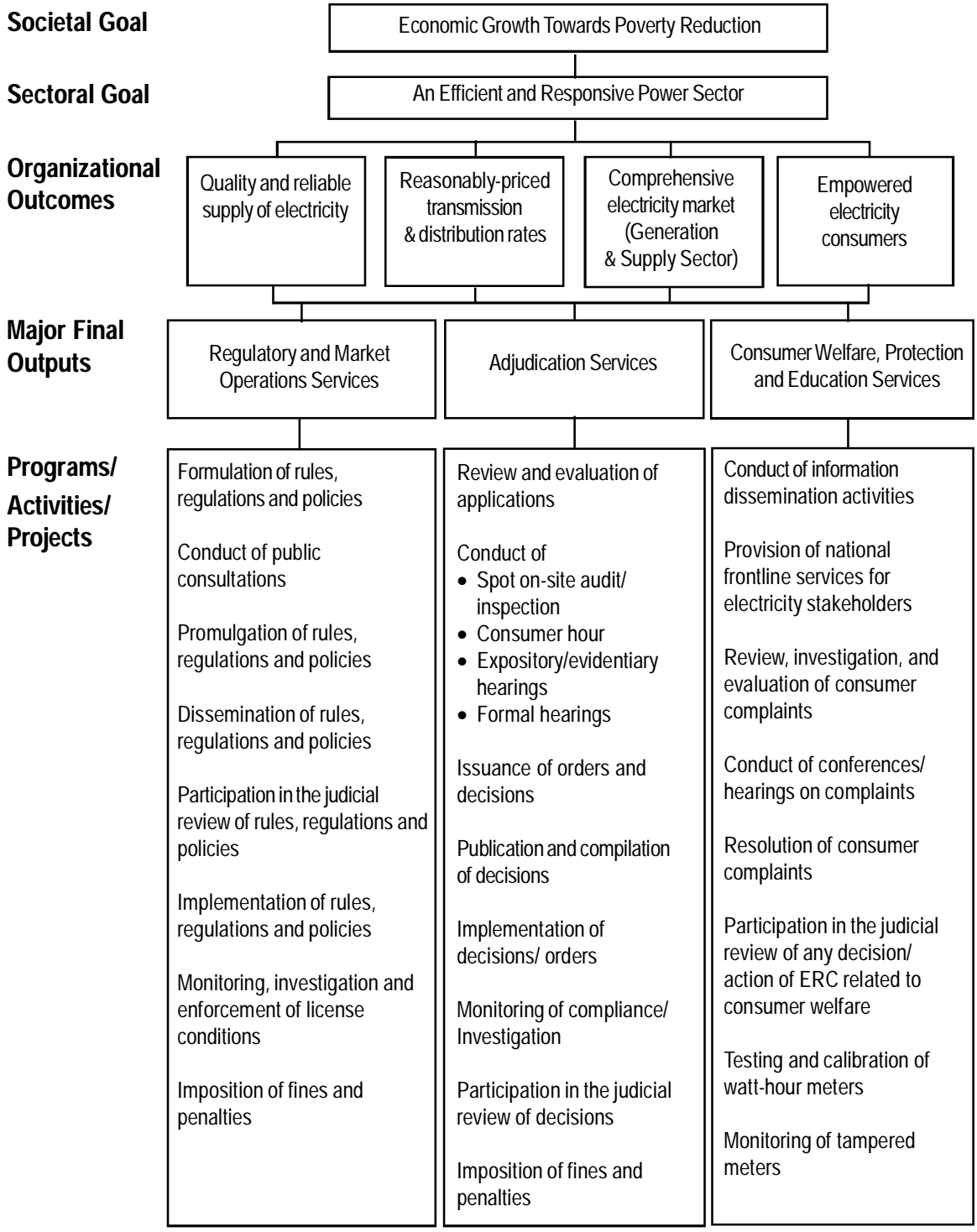
Legal Basis

Republic Act No. 9136 (June 8, 2001), otherwise known as the Electric Power Industry Reform Act (EPIRA), created the Energy Regulatory Commission as an independent, quasi-judicial regulatory body in lieu of the Energy Regulatory Board which the RA abolished.

Mandate

The Energy Regulatory Commission (ERC) ensures the adequate promotion of consumer interests and customer choice; promotes competition, encourages market development, and penalizes abuse of market power. It is also responsible for enforcing the implementing rules and regulations of the EPIRA.

LOGICAL FRAMEWORK (ERC)



PERFORMANCE MEASURES AND TARGETS
(Amounts in Thousand Pesos)

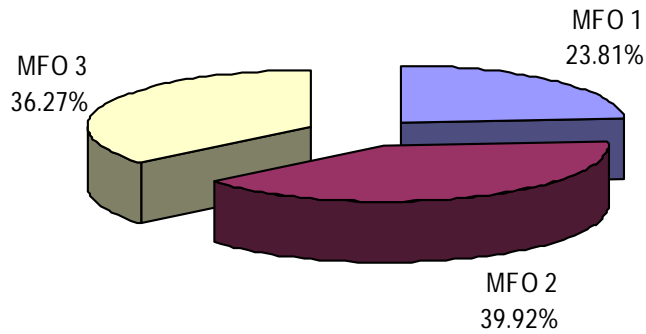
Particulars	FY 2009	FY 2010	FY 2011
	Actual/ Amount	Target/ Amount	Target/ Amount
MFO 1			
Regulatory and Market Operations Services	57,362	44,779	49,084
Percentage of rules/provisions sustained or not appealed	100%	90%	90%
Percentage of permits and licenses issued within the prescribed processing time	100%	90%	90%
Percentage of rules promulgated vs. targeted			50%
MFO 2			
Adjudication Services	97,500	74,581	82,296
Percentage of cases decided vs. filed the previous year	85%	70%	70%
Percentage of decisions/orders sustained or not appealed	100%	90%	90%
Number of audit activities conducted to verify compliance to the rules and regulations of the ERC			40
MFO 3			
Consumer Welfare, Protection and Education Services	101,330	71,282	74,790
Percentage of complaints resolved at pre-hearing stage	69%	77%	70%
Number of frontline services rendered	9,028	2,526	2,526
Number of consumer education/information dissemination activities	332	192	192
Number of watt-hour meters tested and calibrated (including references standards and tampered meters monitored)	1,480,884	1,459,000	1,300,000
Percentage of formal complaints for resolution resolved			20%
TOTAL	256,192	190,642	206,170

FY 2011 MFO BUDGET

By MFO/By Expense Class (In Thousand Pesos)

Particulars	PS	MOOE	CO	TOTAL	% Share
MFO 1 : Regulatory and Market Operations Services	36,014	13,070	-	49,084	23.81%
MFO 2 : Adjudication Services	59,491	22,805	-	82,296	39.92%
MFO 3 : Consumer Welfare, Protection and Education Services	42,839	31,951	-	74,790	36.27%
TOTAL	138,344	67,826	-	206,170	100%
% Share	67.10%	32.90%	-	100%	

By MFO (Total Budget = P206,170,000)



By Expense Class (Total Budget = P206,170,000)

