

## B. ANTI-RED TAPE AUTHORITY

### STRATEGIC OBJECTIVES

#### SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective and inclusive delivery of public goods and services ensured

#### ORGANIZATIONAL OUTCOME

Better government services delivery by institutionalization and implementation of effective and efficient policies and practices to reduce red tape and promote ease of doing business

#### PERFORMANCE INFORMATION

##### ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

##### BASELINE

##### 2026 TARGETS

Better government services delivery by institutionalization and implementation of effective and efficient policies and practices to reduce red tape and promote ease of doing business

Ease of Doing Business and Efficient Delivery of Government Services Program

##### Outcome Indicator

1. Number of agencies compliant to the Citizen's Charter

1,618

11,086

**Output Indicators**

1. Number of agencies consulted and trained on Regulatory Management	44	70
2. Percentage of complaint referred/resolved within the turnaround time	50%	91%
3. Number of reforms, policies, plans, researches, studies and position papers formulated	N/A	61
4. Number of conferences, workshops, consultative sessions conducted	N/A	198
5. Stakeholders engagement rating	85%	86%