F. VETERANS MEMORIAL MEDICAL CENTER

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Quality health care services provided to veterans and their dependents

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2026 TARGETS
Quality health care services provided to veterans and their dependents		
VETERAN HEALTH CARE PROGRAM		
Outcome Indicator		
1. Percentage of hospital discharges successfully treated	85%	85%
Output Indicators		
In-Patient Care		
1. Number of In-patients treated	11,100	11,100
Out-Patient Care		
1. Number of Out-patients treated	220,000	220,000
2. Percentage of patients attended to upon arrival in the emergency ward:		
Category 1 - Immediate simultaneous assessment and treatment	100%	100%
Category 2 - Assessment and treatment within 10 minutes (often simultaneously)	100%	100%
Category 3 - Assessment and treatment start within 30 minutes	100%	100%
Category 4 - Assessment and treatment start within 60 minutes	100%	100%
Category 5 - Assessment and treatment start within 120 minutes	100%	100%