

XVI. DEPARTMENT OF INFORMATION AND COMMUNICATIONS TECHNOLOGY

A. OFFICE OF THE SECRETARY

STRATEGIC OBJECTIVES

SECTOR OUTCOME

1. People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services
2. Economic opportunities in industry and services expanded
3. Technology adopted, promoted and accelerated
4. Innovation stimulated
5. Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

An innovative, safe and happy nation that thrives through and is enabled by the extensive utilization of Information and Communications Technology

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2026 TARGETS

An innovative, safe and happy nation that thrives through and is enabled by the extensive utilization of Information and Communications Technology

ICT PLANS, POLICIES AND STANDARDS PROGRAM

Outcome Indicators

- | | | |
|---|--|-----|
| 1. Improved ranking in the Global e-Government Development Index (EGDI) | Philippines ranked 71st out of 193 countries in 2016 | N/A |
| 2. Improved ranking in the Global Cybersecurity Index (GCI) | Philippines ranked 37th out of 165 countries in 2017 | N/A |

Output Indicators

- | | | |
|---|--|----------------------|
| 1. Number of national ICT plans developed and/or implemented | 3 | 1 plan |
| 2. Number of policies and standards developed and/or implemented | 6 policies and 41 standards;
88 agencies' ISSP endorsed | 5 policies developed |
| 3. Number of recommendations and position papers in ICT-related legislative bills and executive issuances | 10 | 20 position papers |

ICT SYSTEMS AND INFORMATION INFRASTRUCTURE DEVELOPMENT, MANAGEMENT AND ADVISORY PROGRAM

Outcome Indicators

- | | | |
|---|------------------------------|--------------|
| 1. Increased number of places with broadband access to government services and connectivity | 24 Municipalities; 24 Cities | No increase |
| 2. Increased provision of technical assistance to government agencies | 5% | 15% increase |

Output Indicators

- | | | |
|---|------------------|-------------------|
| 1. Number of developed ICT-enabled tools, applications and systems for public use | 5 | 0 |
| 2. Number of active access points (APs) | 4,385 active APs | 22,916 active APs |

3. Number of covered locations	2,372 public places and 239 SUCs	13,671 public places
4. Number of interconnected government agencies	170 NGAs/LGUs	1,400 government offices interconnected
5. Number of localities with connectivity	24 Municipalities; 24 Cities	1,634 localities (cities and municipalities)
6. Number of technical services provided	301 technical services	40
7. Number of government agencies who availed the technical services	600 NGAs/LGUs	2,248 NGAs
8. Number of operationalized and enhanced infrastructures	Existing infrastructures for enhancement/ rehabilitation: 187 Buildings; 185 Towers; 40 Access Roads	35 (1 Data Center, 1 National Fiber Backbone - Phases 1, 2 and 3, 13 MOVE sets, 20 Network in a Box)

ICT CAPACITY AND INDUSTRY ECOSYSTEM DEVELOPMENT AND MANAGEMENT PROGRAM

Outcome Indicators

1. Increase in number of jobs generated in the Next Wave Cities	298,000	N/A
2. Increase in number of jobs generated in ICT Sector and IT-BPM industry	1.15 Million jobs generated	N/A
3. Increase in income generated from ICT Sector and IT-BPM industry	22.9 Billion USD income	N/A
4. Increase in number of cities included in the Tholons Top 100 Super Cities	6 cities	N/A

Output Indicators

1. Number of capability development activities conducted	137	1,482
2. Number of ICT users trained	2,110	44,495
3. Number of ICT-enabled centers established in the communities	850 ICT enabled centers	No new DTCs established

B. CYBERCRIME INVESTIGATION AND COORDINATION CENTER

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Nation's digital transformation secured, or risk mitigated through effective cybercrime prevention and suppression

ORGANIZATIONAL OUTCOME

Cybercrime prevention, investigation and coordination strengthened

PERFORMANCE INFORMATION

<u>ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)</u>	<u>BASELINE</u>	<u>2026 TARGETS</u>
Cybercrime prevention, investigation and coordination strengthened		

CYBERCRIME PREVENTION, INVESTIGATION AND COORDINATION PROGRAM

Outcome Indicators

1. Percentage of stakeholders who rated the cybercrime plans and policies as satisfactory or better	50% of Stakeholders	90% of Stakeholders
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2. Increased promotional strategy for Cybercrime Prevention	5 anti-cybercrime-related engagements participated 4 anti-cybercrime information campaigns conducted	At least ten (10) anti-cybercrime-related engagements participated At least five (5) anti-cybercrime information campaigns conducted
Output Indicators		
1. Number of cybercrime cases handled, monitored, and assisted	90	5,000
2. Number of cybercrime plans and policies developed	3	3
3. Percentage of cybercrime cases handled, monitored, and assisted submitted to authorized agency/ies for appropriate action	50%	100%

C. NATIONAL PRIVACY COMMISSION

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Universal and transformative social protection achieved

ORGANIZATIONAL OUTCOME

Privacy and data security in information and communication systems supported and enhanced

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2026 TARGETS

Privacy and data security in information and communication systems supported and enhanced

REGULATORY AND ENFORCEMENT PROGRAM

Outcome Indicators

1. Percentage of stakeholders who rated the privacy plans and policies as satisfactory or better	95%	85%
2. Number of private sectors and government agencies checked for DPA compliance	848	600

Output Indicators

1. Number of Public Information/Education Projects implemented	19	20
2. Percentage of requests for technical assistance responded to within the prescribed time frame	99%	85%
3. Percentage of complaints and investigations resolved	100%	80%
4. Number of international membership or cooperation entered	18	10

D. NATIONAL TELECOMMUNICATIONS COMMISSION

STRATEGIC OBJECTIVES

SECTOR OUTCOME

1. Technology adopted, promoted and accelerated
2. Innovation stimulated

ORGANIZATIONAL OUTCOME

Healthy competitive public telecommunications and broadcast environment fostered and safety in maritime and aeronautical navigation ensured resulting to public safety and satisfaction

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2026 TARGETS**

Healthy competitive public telecommunications and broadcast environment fostered and safety in maritime and aeronautical navigation ensured resulting to public safety and satisfaction

RADIO COMMUNICATIONS, BROADCAST AND TELECOMMUNICATIONS MANAGEMENT AND ENFORCEMENT PROGRAM**Outcome Indicators**

1. Percentage increase with access to reliable telecommunication service providers at just and reasonable rates	7,000 Issued New Radio Station License	28.57% (9,000) Issued New Radio Station License
2. Increased broadband speed at just and reasonable rates	13.0 Mbps	20.0 Mbps
3. Percentage of consumer satisfaction in broadcast and telecommunications services	92%	80% and above

Output Indicators

1. Percentage of authorization cases acted upon within the prescribed time	100%	100%
2. Percentage of complaints received against frequency channel assignments made acted upon within the prescribed time	100%	100%
3. Percentage of licenses, permits, registrations and certificates issued within the prescribed time	100%	100%
4. Percentage of consumer complaints acted upon within the prescribed time	100%	100%