

B. HUMAN SETTLEMENTS ADJUDICATION COMMISSION

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Fair, timely, and accessible resolution of housing disputes

ORGANIZATIONAL OUTCOME

Due process in resolving human settlement disputes ensured

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2026 TARGETS

Due process in resolving human settlement disputes ensured

HUMAN SETTLEMENTS ADJUDICATION PROGRAM

Outcome Indicators

1. Percentage of stakeholders who rated the adjudication processes as satisfactory or better	75%	70%
2. Percentage of appealed cases resolved by the Commission within the prescribe period of 120 days from the date the appeal is deemed submitted for decision	90%	90%

Output Indicators

1. Percentage of decisions rendered out of the total number of cases deemed submitted for resolution	48%	60%
2. Percentage of decisions rendered on real estate management within ninety (90) calendar days out of the total number of cases deemed submitted for decision	67%	60%
3. Percentage of decisions rendered on HOA disputes within ninety (90) calendar days out of the total number of cases deemed submitted for decision	59%	60%