

B. ANTI-RED TAPE AUTHORITY

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services ensured

ORGANIZATIONAL OUTCOME

Better government services delivery by institutionalization and implementation of effective and efficient policies and practices to reduce red tape and promote ease of doing business

PERFORMANCE INFORMATION

<u>ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)</u>	<u>BASELINE</u>	<u>2025 TARGETS</u>
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Better government services delivery by institutionalization and implementation of effective and efficient policies and practices to reduce red tape and promote ease of doing business

Ease of Doing Business and Efficient Delivery of Government Services Program

Outcome Indicator		
1. Number of agencies compliant to the Citizen's Charter	1,618	10,989
Output Indicators		
1. Number of agencies consulted and trained on Regulatory Management	44	40

2. Percentage of complaint referred/resolved within the turnaround time	50%	90%
3. Number of reforms, policies, plans, researches, studies and position papers formulated	N/A	55
4. Number of conferences, workshops, consultative sessions conducted	N/A	180
5. Stakeholders engagement rating	85%	85%