

## C. TOLL REGULATORY BOARD

### STRATEGIC OBJECTIVES

#### SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

#### ORGANIZATIONAL OUTCOME

Tollway regulatory services improved

#### PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)	BASELINE	2025 TARGETS
Tollway regulatory services improved		
<b>TOLLWAY REGULATORY PROGRAM</b>		
<b>Outcome Indicators</b>		
1. % decrease in toll road crashes	8,066	2%
2. % increase in average traffic volume in toll roads	931,399	5%
3. % decrease in the number of complaints received during public hearings on rate increases	15	5%
<b>Output Indicators</b>		
1. % of complaints acted upon	41	80%
2. No. of inspection conducted	176	391
3. Increased kilometer-length of toll road	123	150