

C. DEPARTMENT OF ENVIRONMENT AND NATURAL RESOURCES**C.1. LOCAL WATER UTILITIES ADMINISTRATION****STRATEGIC OBJECTIVES****SECTOR OUTCOMES**

1. Infrastructure development accelerated and operations sustained
2. Clean and healthy environment protected

ORGANIZATIONAL OUTCOME

Access of Filipinos to adequate Level III water supply and sanitation system improved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)	BASELINE	2025 TARGETS
Access of Filipinos to adequate Level III water supply and sanitation system improved		
WATER SUPPLY AND SANITATION PROGRAM		
Outcome Indicators		
1. Percentage of households in operational water district areas with direct access to level III potable water supply and adequate sanitation	38.35%	39.43%
2. Percentage of population in operational water district areas with direct access to level III potable water supply and adequate sanitation	38.80%	39.89%
Output Indicators		
1. Number of sanitation projects implemented	N/A	N/A
2. Number of water supply projects implemented		
to operationalize non-operational local water districts	N/A	1

C.2. METROPOLITAN WATERWORKS AND SEWERAGE SYSTEM - REGULATORY OFFICE**STRATEGIC OBJECTIVES****SECTOR OUTCOMES**

1. Clean and healthy environment protected
2. Access to safely managed drinking water system
3. Availability of effectively operated sewage and septage treatment facilities ensured

ORGANIZATIONAL OUTCOME

Compliance with the provisions of the Revised Concession Agreement and applicable legal requirements

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)	BASELINE	2025 TARGETS
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Compliance with the provisions of the Revised Concession Agreement and applicable legal requirements

CONCESSION MONITORING PROGRAM

Outcome Indicators

1. Percentage of compliance at the distribution of MWSS - RO and concessionaires' samples to Philippine National Standards for Drinking Water (PNSDW) on Bacteriological Quality

(Water Quality Monitoring)

95%

≥95%

2. Percentage of compliance of the MWSS - RO and concessionaires' samples to applicable DENR effluent standards (Wastewater Monitoring)

90.5%

90.5%

3. Percentage of the total revenues and operating expenditures tested and examined by COA auditors upon completion of the audit. Audit procedures shall include the following:

a. Substantive test of details

b. Substantive analytical procedure

N/A

75%

4. Percentage of complaints resolved within the prescribed timeline from submission for resolution

(Customer Complaints Monitoring)

99.74%

100%

5. Number of CAPEX project inspected

16

16