

XII. DEPARTMENT OF FOREIGN AFFAIRS**A. OFFICE OF THE SECRETARY****STRATEGIC OBJECTIVES****SECTOR OUTCOME**

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

1. Foreign relations strengthened to promote national development and international cooperation
2. Overseas Filipinos protected and engaged, and consular services improved

PERFORMANCE INFORMATION

| ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs) | BASELINE | 2024 TARGETS |
|---|-----------------|---------------------|
| Foreign relations strengthened to promote national development and international cooperation | | |
| DIPLOMACY PROGRAM | | |
| Outcome Indicators | | |
| 1. National Security: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements | 95% | 95% |
| 2. Economic Diplomacy: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements | 95% | 95% |
| 3. Public and Cultural Diplomacy: Percentage of activities that led to expressions of support, commitment, or interest arising from DFA engagements | 90% | 95% |
| Output Indicators | | |
| 1. National Security | | |
| Number of activities organized, initiated or attended by the DFA annually | 50,527 | 50,527 |
| Number of reports submitted by the Department in connection with diplomatic activities | 16,127 | 26,718 |
| 2. Economic Diplomacy | | |
| Number of activities organized, initiated, or attended by the DFA annually | 20,602 | 20,602 |
| Number of reports submitted by the Department in connection with diplomatic activities | 11,464 | 11,464 |
| 3. Public and Cultural Diplomacy: Number of activities primarily aimed at enhancing the image of the Philippines in the global community | 137,816 | 181,290 |
| Overseas Filipinos protected and engaged, and consular services improved | | |
| CONSULAR / ATN PROGRAM | | |
| Outcome Indicators | | |
| 1. Percentage of passports issued within the prescribed period | 95% | 95% |
| 2. Higher satisfaction rating by those who avail themselves of other consular documents (old) | N/A | N/A |

| | | |
|--|-----|-----|
| Percentage of other consular documents issued within the prescribed period (new) | 80% | 80% |
| 3. Percentage of cases involving Overseas Filipinos resolved as a proportion of total requests and cases handled (old) | N/A | N/A |
| Percentage of cases involving Overseas Filipinos acted upon within the prescribed period (new) | 80% | 80% |
| Output Indicators | | |
| 1. Number of passports issued (old) | N/A | N/A |
| Percentage of the number of passports issued within the prescribed period (new) | 95% | 95% |
| 2. Number of other consular documents issued (old) | N/A | N/A |
| Percentage of consular documents issued/processed within the prescribed period (new) | 80% | 80% |
| 3. Number of Overseas Filipinos assisted using Assistance to Nationals (ATN) Fund and Legal Assistance Fund (LAF) as well as other interventions aside from ATN Fund and LAF (old) | N/A | N/A |
| Percentage of Overseas Filipinos assisted during the year (new) | 80% | 80% |