

C. NATIONAL CONCILIATION AND MEDIATION BOARD

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Income-earning ability increased

ORGANIZATIONAL OUTCOME

1. Labor-management relations improved
2. Labor disputes effectively settled/resolved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)

BASELINE

2023 TARGETS

Labor-management relations improved

LABOR-MANAGEMENT PARTNERSHIP AND EMPOWERMENT PROGRAM

Outcome Indicators

1. Percentage of incidence of Preventive Mediation (PM) and Notices of Strike/Lockout (NS/L) cases involving companies with Labor Management Cooperation/Councils/Committees (LMCs) and/or Grievance Machineries (GMs)

- a. Percentage of Incidence of PM and NS/L cases involving companies with LMCs
- b. Percentage of Incidence of PM and NS/L cases involving companies with GMs

5.51%

not more than 10%

4.98%

not more than 10%

Output Indicators

1. LMCs facilitated
2. LMCs Enhanced
3. GMs Institutionalized/Operationalized
4. GMs Enhanced

402
1,679
388
1,963

397
2,099
397
2,099

Labor disputes effectively settled/resolved

LABOR CASE MANAGEMENT PROGRAM

Outcome Indicator

1. Percentage of Notices of Strike/Lockout handled which resulted to strike incidence

5.58%

not more than 6% of NS/L handled

Output Indicators

1. Disposition rates of:
 - a. Actual Strike/Lockout (AS/L)
 - b. Voluntary Arbitration
2. Settlement rates of:
 - a. Requests for Assistance (RFAs)
 - b. Preventive Mediation (PM)
 - c. Notice of Strike/Lockout (NS/L)
3. Percentage of cases/RFAs settled within process cycle time (NS/L, PM, and SENa)

78.60%
55%
61%
90%
76%
63%

100%
60%
70%
85%
70%
60%