## F. CENTRAL BOARD OF ASSESSMENT APPEALS

STRATEGIC OBJECTIVES		
SECTOR OUTCOME		
Fair and equitable real property assessment		
ORGANIZATIONAL OUTCOME		
Due process for fair and equitable real property tax assessment improved		
PERFORMANCE INFORMATION		
ORGANIZATIONAL OUTCOMES (OOS) / PERFORMANCE INDICATORS (PIS)	BASELINE	2023 TARGETS
Due process for fair and equitable real property tax assessment improved		

REAL PROPERTY TAX ADJUDICATION PROGRAM

Outcome Indicator(s) 1. Percentage of cases reviewed over the last five (5) years whose decisions are overturned by a higher court	0	0
2. Percentage of cases reviewed over the last ten (10) years were sustained/affirmed by higher courts	95%	95%
Output Indicator(s)  1. Percentage of new cases received on appeal from the LBAA and Motions for Reconsideration received by the CBAA that are given due course/acted upon within 30 days after receipt of complete documentation	100%	100%
2. Number of case events/hearings conducted	45	40
3. Percentage of cases submitted for decision that are resolved/decided within 90 days from submission	90%	90%