

## H. DEPARTMENT OF TRANSPORTATION

### H.1. LIGHT RAIL TRANSIT AUTHORITY

#### STRATEGIC OBJECTIVES

#### SECTOR OUTCOME

1. Improve Reliability of LRT Systems
2. Improve Business Process Efficiency
3. Achieve Expertise on Railway Management and Systems

#### ORGANIZATIONAL OUTCOME

Safe, secure, responsive and reliable LRT services provided

#### PERFORMANCE INFORMATION

#### ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

#### BASELINE

#### 2022 TARGETS

Safe, secure, responsive and reliable LRT services provided

#### SYSTEMS AND FACILITIES IMPROVEMENT, REHABILITATION AND MODERNIZATION PROGRAM

#### Outcome Indicators

1. Optimal capacity in train systems achieved, in passengers per square meter (ppsm)

Line 2 = 4 ppsm

(Social Distancing constraints with the COVID-19)

2. Level of Service (LOS) / Service Quality in General

Line 2 with Satisfactory Rating

Line 2 with Satisfactory Rating (using the Standard Methodology & Questionnaire developed by the GCG)