# PRESIDENTIAL COMMUNICATIONS OPERATIONS OFFICE

2021 TARGETS

### C. BUREAU OF COMMUNICATIONS SERVICES

BASELINE

## STRATEGIC OBJECTIVES

## SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

# ORGANIZATIONAL OUTCOME

Public access, engagement and understanding of Presidential policies and government programs achieved

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIS)

## PERFORMANCE INFORMATION

Public access, engagement and understanding of Presidential policies and government programs achieved			
GOVERNMENT COMMUNICATIONS PROGRAM			
Outcome Indicator			
1. Percentage of the feedback survey respondents from	90%	90%	
the target audience who gained awareness of			
presidential policies and government programs			
after exposure to print and digital information			
materials and events			
Output Indicators			
1. Number of communication materials and events	72,658	96,231	
produced and disseminated			
2. Percentage of the feedback survey respondents from	90%	90%	
the target audience who rated the communication			
materials and events as good or better			
3. Percentage of materials and events produced	90%	90%	
as scheduled			