

XXV. DEPARTMENT OF TRANSPORTATION**A. OFFICE OF THE SECRETARY**

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

1. Rail transport services improved
2. Air and water transport facilities and services improved
3. Road transport services improved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2021 Targets
Rail transport services improved		
METRO RAIL TRANSIT (MRT) SUB-PROGRAM		
Outcome Indicator(s)		
1. % reduction in transfer time from platform to loading	11 minutes (peak hours)	10%
2. % decrease in load factor	128%	13%
Output Indicator(s)		
1. Compliance with approved timetable (90% efficiency)	90%	90%
2. Compliance with the peak-hour train availability requirements	90%	90%
3. Increase in average travel speed (kph)	40	30
RAILWAY CONSTRUCTION, REHABILITATION AND IMPROVEMENT SUB-PROGRAM		
Outcome Indicator(s)		
1. % increase in number of weekday passengers	1,100,000	5%
2. Increase in average weekday peak-hour headway (minutes)	5	5
Output Indicator(s)		
1. % completion of new railway system projects	15%	15%
2. % completion of expansion of existing railway system projects	15%	15%
Air and water transport facilities and services improved		
AVIATION INFRASTRUCTURE PROGRAM		
Outcome Indicator(s)		
1. % increase in airport facilities capacity	2.36 airports	5%
2. Average decrease in passenger travel time and flight delay	N / A	15%
Output Indicator(s)		
1. % increase in passenger traffic	62,115,054	5%
2. % increase in cargo traffic (tons)	937,994	2%
MARITIME INFRASTRUCTURE PROGRAM		
Outcome Indicator(s)		
1. % increase in passenger traffic	2,353,109	5%
2. % increase in vessel traffic	4,737	5%

GENERAL APPROPRIATIONS ACT, FY 2021

3. % decrease in passenger waiting time	17 minutes	50%
4. % increase in tourist arrivals	1,172,474	5%

Output Indicator(s)

1. No. of social port projects successfully bid out and obligated	0	0
2. No. of tourism port projects successfully bid out and obligated	0	0

Road transport services improved

MOTOR VEHICLE REGULATORY PROGRAM

Outcome Indicator(s)

1. % reduction in average transaction time of:		
- Driver's license issuance	225 minutes	46.67%
- Motor vehicle registration	1,440 minutes	50%
2. % decrease in the number of apprehensions per major offense	1.71%	1.71%

Output Indicator(s)

1. % of motor vehicle registration applications processed within the reglementary period as determined by the Department and reckoned upon the submission of complete documentary requirements	100%	100%
2. % of driver's license and permits issued within the reglementary period as determined by the Department and reckoned upon the submission of complete documentary requirements	100%	100%
3. No. of apprehension for which a Temporary Operator's Permit is issued and complaints acted upon	568,531	679,130

LAND PUBLIC TRANSPORTATION PROGRAM

Outcome Indicator(s)

1. % increase in public transport vehicles modernized (improved model year and use of environmentally-friendly fuel)	4%	50%
2. % increase in ridership of public transport service	18%	35%

Output Indicator(s)

1. % of Certificate of Public Convenience/ franchises applications resolved/decided upon within the reglementary period	97%	90%
2. % of holders audited / monitored / penalized for non-compliance with the terms and conditions of the franchise	1%	5%
3. No. of polices formulated, developed, implemented, updated and disseminated	17	30

B. CIVIL AERONAUTICS BOARD

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

Improved services by adopting policies and encouraging growth through progressive liberalization, fair competition and promotion of users welfare

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)	BASELINE	2021 Targets
Improved services by adopting policies and encouraging growth through progressive liberalization, fair competition and promotion of users welfare		
AIR TRANSPORT DEVELOPMENT AND REGULATORY PROGRAM		
Outcome Indicator(s)		
1. % increase in the total operated capacity (seats)	51,884,957	7%
2. % increase in the number of operated routes	897	10%
Output Indicator(s)		
1. No. of air agreements / negotiations initiated or acted upon within a year	9	7
2. % change of application for operating permits acted upon within the prescribed time	4,535	10%
AIR PASSENGER BILL OF RIGHTS PROGRAM		
Outcome Indicator(s)		
1. % of matters attended by the Passenger Rights Action Officer	2,755	100%
2. % change in the number of airline violations	50	5%
Output Indicator(s)		
1. % of complaints resolved within the prescribed time	549	70%
2. % of air passenger rights related complaints acted upon within the prescribed time	657	100%

C. MARITIME INDUSTRY AUTHORITY

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

1. Global competitiveness of maritime industry enhanced
2. Accessibility, safety and efficiency of maritime transport services improved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)	BASELINE	2021 Targets
Global competitiveness of maritime industry enhanced		
MARITIME INDUSTRY PROMOTION AND DEVELOPMENT PROGRAM		
Outcome Indicator(s)		
1. % increase in the number of operating merchant ships	19,901	10%

Output Indicator(s)

1. No. of policies formulated, updated, issued and disseminated	18	16
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Accessibility, safety and efficiency of maritime transport services improved

MARITIME INDUSTRY REGULATORY AND SUPERVISION PROGRAM**Outcome Indicator(s)**

1. % of clients who rate the frontline services as satisfactory or better	70%	70%
2. % increase in the number of Filipino seafarers certified as meeting international standards	62,163	50%

Output Indicator(s)

1. % of applications received are acted upon within the standard processing time	871,928	100%
2. % of complaints / reports of violations received are acted upon within the standard processing time	1,025	100%

D. OFFICE OF TRANSPORTATION COOPERATIVES**STRATEGIC OBJECTIVES****SECTOR OUTCOME**

Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

Transportation cooperatives developed

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)****BASELINE****2021 Targets**

Transportation cooperatives developed

TRANSPORTATION COOPERATIVE DEVELOPMENT PROGRAM**Outcome Indicator(s)**

1. % increase in registered cooperatives accredited	450	11%
2. % increase in the membership of accredited cooperatives	74,064	10.50%
3. % increase in the total value of assets of all accredited Transport Cooperatives (TC)	4,428,870	10.50%
4. % increase of accredited cooperatives with Certificate of Good Standing	293	25%

Output Indicator(s)

1. % of TC processed for accreditation within the prescribed period	36	100%
2. No. of TC development services rendered according to client /s satisfaction and execution standards	1,168	1,555

E. OFFICE FOR TRANSPORTATION SECURITY

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

Transportation systems secured

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2021 Targets
Transportation systems secured		
TRANSPORTATION SECURITY PROGRAM		
Outcome Indicator(s)		
1. % of transportation facilities compliant with transport security plans, programs, rules and regulations	90%	90%
2. % of transportation facilities compliant with national / international standard	90%	90%
Output Indicator(s)		
1. No. of risk assessment conducted	37	37
2. No. of security personnel trained and certified within a prescribed timeframe	891	1,500
3. No. of site inspections and audit / verification conducted within a year	318	560

F. PHILIPPINE COAST GUARD

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Security, public order, and safety ensured
Clean and healthy environment protected

ORGANIZATIONAL OUTCOME

Maritime violations, incidents, and marine pollution reduced

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2021 Targets
Maritime violations, incidents, and marine pollution reduced		
MARITIME SEARCH AND RESCUE PROGRAM		
Outcome Indicator(s)		
1. % of incidents with successful search and rescue	642	99%
Output Indicator(s)		
1. % of incidents responded to	883	94%
2. % of incidents responded to within the prescribed period	883	92%

3. No. of Search and Rescue (SAR) conducted	642	654
MARITIME SECURITY AND LAW ENFORCEMENT PROGRAM		
Outcome Indicator(s)		
1. % of apprehensions of violations (smuggling, illegal fishing, piracy, human trafficking, counternarcotics, etc.)	48	72%
2. % of Philippine coast under surveillance patrol more than fifty (50) times a year	36,289	28%
Output Indicator(s)		
1. No. of kilometers of Philippine coast patrolled / monitored	416,718	521,106
2. % of maritime area patrolled in square Nautical Miles (sq. NM)	641,418	89%
MARINE ENVIRONMENTAL PROTECTION PROGRAM		
Outcome Indicator(s)		
1. % decrease in the number of marine pollution accidents	31	2%
Output Indicator(s)		
1. No. of vessels and facilities inspected by PCG on marine pollution regulations	18,621	22,731
2. % of vessels and facilities subjected to two (2) or more marine pollution compliance inspections in the last two (2) years	1.29%	0.80%
MARITIME SAFETY PROGRAM		
Outcome Indicator(s)		
1. % decrease in maritime incidents reported pertaining to maritime safety	400	1%
Output Indicator(s)		
1. No. of Vessel Safety Enforcement Inspection (VSEI) and Pre-Departure Inspection (PDI) conducted	977,465	1,048,112
2. % of operational efficiency of lighthouses	92%	94%

C. TOLL REGULATORY BOARD**STRATEGIC OBJECTIVES****SECTOR OUTCOME**

Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

Tollway regulatory services improved

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)**

Tollway regulatory services improved

BASELINE

2021 Targets

TOLLWAY REGULATORY PROGRAM

Outcome Indicator(s)

1. % decrease in toll road crashes	8,066	2%
2. % increase in average traffic volume in toll roads	931,399	2%
3. % decrease in the number of complaints received during public hearings on rate increases	15	5%

Output Indicator(s)

1. % of complaints acted upon	41	80%
2. No. of inspection conducted	176	223
3. Increased kilometer-length of toll road	123	58