

**D. NATIONAL LABOR RELATIONS COMMISSION**

**STRATEGIC OBJECTIVES**

**SECTOR OUTCOME**

Income-earning ability increased

**ORGANIZATIONAL OUTCOME**

Due process in resolving labor disputes ensured

**PERFORMANCE INFORMATION**

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2021 TARGETS

Due process in resolving labor disputes ensured

## GENERAL APPROPRIATIONS ACT, FY 2021

**LABOR ARBITRATION PROGRAM****Outcome Indicators**

1. Percentage increase in cases resolved through conciliation-mediation	58%	61%
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**Output Indicators**

1. Percentage of original / appealed cases processed within nine (9) months or 270 days / six (6) months or 180 days	92%	98%
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2. Percentage of decisions affirmed by a higher court	98%	98%
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3. Percentage of cases resolved within three (3) months from filing of case	65%	69%
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