

## **C. NATIONAL CONCILIATION AND MEDIATION BOARD**

### **STRATEGIC OBJECTIVES**

#### **SECTOR OUTCOME**

Income-earning ability increased

#### **ORGANIZATIONAL OUTCOME**

1. Labor-management relations improved
2. Labor disputes effectively settled/resolved

**PERFORMANCE INFORMATION**

**ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)**

**BASELINE**

**2021 TARGETS**

Labor-management relations improved

**LABOR-MANAGEMENT PARTNERSHIP AND EMPOWERMENT PROGRAM**

**Outcome Indicators**

1. Percentage of incidence of Preventive Mediation (PM) and Notices of Strike / Lockout (NS / L) cases involving companies with Labor Management Cooperation / Councils / Committees (LMCs) and / or Grievance Machineries (GMs)

a. Percentage of Incidence of PM and NS / L cases involving companies with LMCs

5.51%

not more than 10%

b. Percentage of Incidence of PM and NS / L cases involving companies with GMs

4.98%

not more than 10%

**Output Indicators**

1. LMCs facilitated

402

322

2. LMCs Enhanced

1,679

1,343

3. GMs Institutionalized / Operationalized

388

322

4. GMs Enhanced

1,963

1,343

Labor disputes effectively settled / resolved

**LABOR CASE MANAGEMENT PROGRAM**

**Outcome Indicators**

1. Percentage of Notices of Strike / Lockout handled which resulted to strike incidence

5.58%

not more than 6% of NS/L handled

**Output Indicators**

1. Disposition rates of:

a. Actual Strike / Lockout (AS / L)

78.60%

100%

b. Voluntary Arbitration

55%

60%

2. Settlement rates of:

a. Requests for Assistance (RFAs)

61%

70%

b. Preventive Mediation (PM)

90%

85%

c. Notice of Strike / Lockout (NS / L)

76%

70%

3. Percentage of cases / RFAs settled within process cycle time (NS / L, PM, and SENR)

63%

60%