

E. NATIONAL BUREAU OF INVESTIGATION

STRATEGIC OBJECTIVES

SECTOR OUTCOME: Swift and fair administration of justice ensured

ORGANIZATIONAL OUTCOME: Efficient and effective investigation ensured

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2021 TARGETS

Efficient and effective investigation ensured

CRIME DETECTION AND INVESTIGATION PROGRAM

Outcome Indicators

1. Percentage of cases recommended for prosecution that were upheld (filed in court) by the National Prosecution Service and Ombudsman (within the year)	57%	57%
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2. Percentage of clients that rate the service as satisfactory or better	97%	97%
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Output Indicators

1. Number of investigations conducted and acted upon	56,199	56,500
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2. Percentage of cases investigated with final recommendation within the specified time	87%	87%
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3. Number of applications for NBI clearance processed	7,560,000	7,610,000
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4. Percentage of clearance applications processed within the prescribed time of ten (10) minutes	98%	98%
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