

## **E. PHILIPPINE VETERANS AFFAIRS OFFICE (PVAO) - PROPER**

### **STRATEGIC OBJECTIVES**

#### **SECTOR OUTCOME**

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

#### **ORGANIZATIONAL OUTCOME**

1. Filipino veterans empowered
2. Filipinos' appreciation and gratitude for veterans' service demonstrated

## PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOS) / PERFORMANCE INDICATORS (PIs)

	<u>BASELINE</u>	<u>2021 TARGETS</u>
Filipino veterans empowered		
<b>VETERANS' WELFARE AND BENEFITS ADMINISTRATION OF PROGRAM</b>		
Outcome Indicator		
1. Percentage of regular pensions paid on or before due date	100%	100%
Output Indicators		
1. Percentage of benefit claims processed within ten (10) working days upon receipt of completed documents	92%	92%
2. Number of recipients of non-pension benefits	9,998	9,998
<b>VETERANS AFFAIRS MANAGEMENT PROGRAM</b>		
Outcome Indicator		
1. Percentage of veterans who are member of veterans organizations	30%	30%
Output Indicators		
1. Number of veteran-related engagements	42	42
2. Number of veterans organizations assisted	42	42
Filipinos' appreciation and gratitude for veterans' service demonstrated		
<b>VETERANS MEMORIAL AND HISTORICAL PRESERVATION PROGRAM</b>		
Outcome Indicator		
1. Number of shrine visitors and attendees to commemorative events	500,000	500,000
Output Indicators		
1. Number of shrines maintained	8	8
2. Number of veterans' celebratory events managed	13	13
3. Number of books, journals and other materials published	4	4