

B. HUMAN SETTLEMENTS ADJUDICATION COMMISSION

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Access to affordable, adequate, safe and secure shelter in well-planned communities expanded

ORGANIZATIONAL OUTCOME

Due process in resolving human settlement disputes ensured

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2021 TARGETS

Due process in resolving human settlement disputes ensured

HUMAN SETTLEMENTS ADJUDICATION PROGRAM

Outcome Indicator(s)

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| 1. Percentage of decisions elevated to Court of Appeals that are affirmative | 91% | 90% |
| 2. Percentage of stakeholders who rated the adjudication processes as satisfactory or better | 60% | 50% |

Output Indicator(s)

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|---|-----|-----|
| 1. Percentage of decisions rendered out of the total number of cases | 45% | 36% |
| 2. Percentage of decisions rendered within sixty (60) days out of the total number of cases ripe for resolution | 60% | 50% |
| 3. Percentage of decisions rendered on HOA disputes within sixty (60) days out of the total number of HOA cases ripe for resolution | 60% | 40% |