

# I. DEPARTMENT OF TRANSPORTATION

## I.1. LIGHT RAIL TRANSIT AUTHORITY

### STRATEGIC OBJECTIVES

#### SECTOR OUTCOME

1. Improve Reliability of LRT Systems
2. Improve Business Process Efficiency
3. Achieve Expertise on Railway Management and Systems

#### ORGANIZATIONAL OUTCOME

Safe, secure, responsive and reliable LRT services provided

#### PERFORMANCE INFORMATION

##### ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2021 TARGETS

Safe, secure, responsive and reliable LRT services provided

#### SYSTEMS AND FACILITIES IMPROVEMENT, REHABILITATION AND MODERNIZATION PROGRAM

**Outcome Indicators**

1. Optimal capacity in train systems achieved,  
in passengers per square meter (ppsm)

Line 2 = 4-5 ppsm

N/A

(Due to required social distancing in the light of COVID-19 pandemic, train capacity will be considerably reduced, thus the optimal capacity will fall under zero)

2. Level of Service (LOS) / Service Quality in General

Line 2 = with Satisfactory  
Rating

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