XXVII. PRESIDENTIAL COMMUNICATIONS OPERATIONS OFFICE

A. PRESIDENTIAL COMMUNICATIONS OPERATIONS OFFICE (PROPER)

STRATEGIC	OBJECTIVES
-----------	------------

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Public access, engagement and understanding of Presidential policies and government programs achieved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2020 TARGETS
Public access, engagement and understanding of Presidential policies and government programs achieved		
PRESIDENTIAL COMMUNICATIONS PROGRAM Outcome Indicator 1. Percentage of news and photo releases used by selected print media	90%	94%
Output Indicators 1. Number of news and photo releases disseminated 2. Percentage of Presidential events and visits provided with coverage arrangements	2,507 95%	3,350 95%

B. BUREAU OF BROADCAST SERVICES

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Public access, engagement and understanding of Presidential policies and government programs achieved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	ZUZU TARGETS
Public access, engagement and understanding of Presidential policies and government programs achieved		
PUBLIC RADIO BROADCASTING PROGRAM		
Outcome Indicator		000 000 (4 897)
1. Total number of listeners and	17.5 M	300,000 (1.7%)
percentage of market		
Output Indicators	400 400 7	100 100 k (8N/)
1. Total number of radio broadcasting hours and	126,100 hrs	126,100 hrs (0%)
percentage increase from previous year	Ann and	100 004
2. Number of Cities and Municipalities reached and	145 Cities	120 Cities
percentage to total	1,489 Municipalities	1,110 Municipalities (74.55%)

C. BUREAU OF COMMUNICATIONS SERVICES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Public access, engagement and understanding of Presidential policies and government programs achieved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIS)	BASELINE	2020 TARGETS
Public access, engagement and understanding of Presidential policies and government programs achieved		
GOVERNMENT COMMUNICATIONS PROGRAM Outcome Indicator 1. Percentage of the feedback snrvey respondents from the target audience who gained awareness of presidential policies and government programs after exposure to print and digital information materials and events Ontput Indicators	90%	90%
 Number of communication materials and events produced and disseminated 	72,658	89,408
2. Percentage of the feedback survey respondents from the target audience who rated the communication	90%	90%
materials and events as good or better 3. Percentage of materials and events produced as scheduled	90%	90%

D. NATIONAL PRINTING OFFICE

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, iunovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Responsive and self-sustaining printing operations achieved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIS)	BASELINE	2020 TARGETS
Responsive and self-sustaining printing operations achieved		
NATIONAL PRINTING PROGRAM Outcome Indicators		
 Ratio of cost operating expense against revenue / income 	1:1	1:1
2. Amount and perceutage increase of revenue income	128,365,945	300,000,000 / 10%

PRESIDENTIAL COMMUNICATIONS OPERATIONS OFFICE

3. Net income	43,943,702	18,000,000
Output Indicators	, ,	,,
1. Number of printing work orders completed	1,400	1.470
2. Percentage of accuracy and completeness of	95%	95%
printing work		
3. Percentage of printing work orders delivered	95%	95%
on time		

E. NEWS AND INFORMATION BUREAU

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Public access, engagement and understanding of Presidential policies and government programs achieved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIS)	BASELINE	2020 TARGETS
Public access, engagement and understanding of Presidential policies and government programs achieved		
GOVERNMENT NEWS INFORMATION AND MEDIA SERVICES PROGRAM Outcome Indicators		
 Percentage of national, provincial and foreign news stories and news photos utilized 	48,000	100%
Percentage of presidential stories and photos, transcripts, news monitoring reports and alerts and clippings utilized	100%	100%
3. Percentage of media arrangement, coordination, accreditation and assistance and press center operations rated as satisfactory or better Output Indicators	100%	100%
Percentage of news, information and media services provided both locally and internationally	423,460	100%
Percentage rating on news, information and media services that were provided both locally and internationally	100%	100%
 Percentage of news, information and media services provided both locally and internationally rendered within prescribed schedule 	100%	100%

F. PHILIPPINE INFORMATION AGENCY

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Public access, engagement and understanding of Presidential policies and government programs achieved

GENERAL APPROPRIATIONS ACT, FY 2020

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2020 TARGETS
Public access, engagement and understanding of Presidential policies and government programs achieved		
DEVELOPMENT COMMUNICATION PROGRAM Outcome Indicators		
1. Access rate audience of IEC materials developed	85%	90%
2. Percentage of government information officers	90%	95%
trained who rate the training as satisfactory or better		
3. Percentage of public who are aware/informed of	85%	90%
government programs		
Output Indicators		
1. Percentage of IEC materials produced / disseminated	90%	95%
within the prescribed timeframe		
2. Percentage of training accomplished within the	95%	95%
prescribed timeframe		
3. Percentage of consultations held or stakeholders	95%	95%
consulted within the prescribed timeframe		

G. PRESIDENTIAL BROADCAST STAFF (RTVM)

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Public access, engagement and understanding of Presidential policies and government programs achieved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIS)	BASELINE	2020 TARGETS
Public access, engagement and understanding of Presidential polices and government programs achieved		
PRESIDENTIAL DOCUMENTATION AND BROADCAST MANAGEMENT PROGRAM Outcome Indicators		
 Percentage of presidential events and activities hooked-np and aired by broadcast networks 	100%	100%
2. Percentage of likes and shares of presidential events and activities through social media	90%	90%
3. Percentage of satisfactory feedback on requested video and audio materials by the broadcast networks and the general public Output Indicators	100%	90%
Number of presidential events and activities hooked-up and aired by broadcast networks	7,000 (90%)	7,000 (90%)
2. Number of presidential events and activities posted in social media	2,528 (100%)	2,528 (100%)
3. Number of technical support provided to various agencies, local and foreign organizations and broadcast networks meeting the required broadcast quality standard on a prescribed schedule	600 (90%)	600 (90%)