

D. COURT OF APPEALS

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Swift and fair administration of justice ensured

ORGANIZATIONAL OUTCOME

Judgment of cases independently, effectively and efficiently rendered

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)

Judgment of cases independently, effectively and efficiently rendered

BASELINE

2020 TARGETS

APPELLATE ADJUDICATION PROGRAM

Outcome Indicators

1. Resolution rate of cases	46%	46%
2. Rate of reduction of aging of cases from filing to disposition	10%	10%
3. Percentage of court users who believe court is accessible, accurate, timely, knowledgeable and courteous service	95%	96%

Outcome Indicators

1. Number of cases disposed	14,520	14,520
2. Percentage of cases filed this year that were disposed	46%	46%