

C. NATIONAL CONCILIATION AND MEDIATION BOARD

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Income-earning ability increased

ORGANIZATIONAL OUTCOME

1. Labor-management relations improved
2. Labor disputes effectively settled/resolved

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOs)/PERFORMANCE INDICATORS (PIs)****BASELINE****2020 TARGETS****Labor-management relations improved****LABOR-MANAGEMENT PARTNERSHIP AND EMPOWERMENT PROGRAM****Outcome Indicators**

1. Percentage of incidence of Preventive Mediation (PM) and Notices of Strike/Lockout (NS/L) cases involving companies with Labor Management Cooperation/Councils/Committees (LMCs) and/or Grievance Machineries (GMs)

- a. Percentage of Incidence of PM and NS/L cases involving companies with LMCs

5.51%

not more than 10%

- b. Percentage of Incidence of PM and NS/L cases involving companies with GMs

4.98%

not more than 10%

Output Indicators

1. LMCs facilitated
2. LMCs Enhanced
3. GMs Institutionalized/Operationalized
4. GMs Enhanced

402

402

1,679

1,679

388

402

1,963

1,679

Labor disputes effectively settled/resolved**LABOR CASE MANAGEMENT PROGRAM****Outcome Indicators**

1. Percentage of Notices of Strike/Lockout handled which resulted to strike incidence

5.58%

not more than 6% of NS/L handled

Output Indicators

1. Disposition rates of:

- a. Actual Strike/Lockout (AS/L)

78.57%

100%

- b. Voluntary Arbitration

52.26%

60%

2. Settlement rates of:

- a. Requests for Assistance (RFAs)

61.10%

70%

- b. Preventive Mediation (PM)

89.78%

85%

- c. Notice of Strike/Lockout (NS/L)

75.97%

70%

3. Percentage of cases/RFAs settled within process cycle time (NS/L, PM, and SENR)

62.57%

70%