J. PUBLIC ATTORNEY'S OFFICE

STRATEGIC OBJECTIVES

SECTOR OUTCOME:

Swift and fair administration of justice ensured

ORGANIZATIONAL OUTCOME:

Accessible, efficient and effective legal service to indigents and other qualified persons assured

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIS)	BASELINE	2020 TARGETS
Accessible, efficient and effective legal service to indigents and other qualified persons assured		
PUBLIC LEGAL ASSISTANCE PROGRAM		
Outcome Indicators		
1. Number of available lawyers' time	24 hrs.	24 hrs.
spent for each service		
2. Percentage of cases, including the appealed	81.34%	81.34%
cases, that were favorably disposed		
3. Public attorney to court ratio	1:1	1:1
Output Indicators	•	
1. Percentage of hearings for which no	100%	100%
postponement is sought by the PAO		
legal representative		
2. Alternative Dispute Resolution (ADR) success rate	92.58%	92.75%
3. Percentage of request for non-judicial assistance	100%	100%
acted upon within two (2) hours		