

F. CENTRAL BOARD OF ASSESSMENT APPEALS

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Sound, stable and supportive macroeconomic environment sustained

ORGANIZATIONAL OUTCOME

Due process for fair and equitable real property tax assessment improved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2020 TARGETS

Due process for fair and equitable real property tax assessment improved

GENERAL APPROPRIATIONS ACT, FY 2020

REAL PROPERTY TAX ADJUDICATION PROGRAM**Outcome Indicator(s)**

- | | | |
|---|----|----|
| 1. Percentage of cases reviewed over the last five years (5) whose decisions are overturned by a higher court | 6% | 0% |
|---|----|----|

Output Indicator(s)

- | | | |
|---|------|------|
| 1. Percentage of new cases received on appeal from the LBAA that are given due course / acted upon within 30 days after receipt of complete documentation | 100% | 100% |
| 2. Number of case events / hearings conducted | 40 | 45 |
| 3. Percentage of cases submitted for decision that are resolved / decided within 90 days from submission | 90% | 90% |