

B. HUMAN SETTLEMENTS AND ADJUDICATION COMMISSION

STRATEGIC OBJECTIVES

ORGANIZATIONAL OUTCOME

Due process in resolving human settlement disputes ensured

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2020 TARGETS

Due process in resolving human settlement disputes ensured

HUMAN SETTLEMENTS ADJUDICATION PROGRAM

Outcome Indicators

1. Percentage of decisions elevated to Court of Appeals that are affirmative

91%

91%

2. Percentage of stakeholders who rated the adjudication processes as satisfactory or better

60%

66%

Output Indicators

1. Percentage of decisions rendered out of the total number of cases

45%

43%

2. Percentage of decisions rendered within sixty (60) days out of the total number of cases ripe for resolution

60%

60%

3. Percentage of decisions rendered on HOA disputes) within sixty (60) days out of the total number of HOA cases ripe for resolutions

60%

60%