

**XII. DEPARTMENT OF FOREIGN AFFAIRS****A. OFFICE OF THE SECRETARY****STRATEGIC OBJECTIVES****SECTOR OUTCOME**

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

**ORGANIZATIONAL OUTCOME**

1. Foreign relations strengthened to promote national development and international cooperation
2. Overseas Filipinos protected and engaged, and consular services improved

**PERFORMANCE INFORMATION****ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2020 TARGETS**

Foreign relations strengthened to promote national development and international cooperation

**DIPLOMACY PROGRAM****Outcome Indicators**

1. National Security: Percentage of activities/reports that led to expressions of support, commitment, or interest arising from DFA engagements
2. Economic Diplomacy: Percentage of activities / reports that led to expressions of support, commitment, or interest arising from DFA engagements
3. Public and Cultural Diplomacy: Percentage of activities that led to expressions of support, commitment, or interest arising from DFA engagements

80%

80%

**Output Indicators****1. National Security**

Number of activities organized, initiated or attended by the DFA annually

4,989

5,164

Number of reports submitted by the Department in connection with diplomatic activities

5,219

5,740

**2. Economic Diplomacy**

Number of activities organized, initiated or attended by the DFA annually

3,177

2,694

Number of reports submitted by the Department in connection with diplomatic activities

4,372

3,863

3. Public and Cultural Diplomacy: Number of activities primarily aimed at enhancing the image of the Philippines in the global community

8,062

7,908

Overseas Filipinos protected and engaged, and consular services improved

**CONSULAR / ATN PROGRAM****Outcome Indicators**

1. Percentage of passports issued within the prescribed period
2. Higher satisfaction rating by those who avail themselves of other consular documents

90%

90%

Majority of those who accomplished client feedback forms gave satisfactory rating

Majority of those who accomplished client feedback forms gave satisfactory rating

3. Percentage of cases involving overseas Filipinos resolved as a proportion of total requests and cases handled	90%	90%
Output Indicators		
1. Number of passports issued	3,112,128	4,200,000
2. Number of other consular documents issued	1,476,000	2,128,000
3. Number of Overseas Filipinos assisted using Assistance to Nationals (ATN) Fund and Legal Assistance Fund (LAF) as well as other interventions aside from ATN Fund and LAF	50,000	100,000

**B. FOREIGN SERVICE INSTITUTE****STRATEGIC OBJECTIVES****SECTOR OUTCOME**

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

**ORGANIZATIONAL OUTCOME**

Competency of DFA personnel enhanced

**PERFORMANCE INFORMATION****ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2020 TARGETS**

Competency of DFA personnel enhanced

**FOREIGN SERVICE PERSONNEL DEVELOPMENT AND TECHNICAL RESEARCH PROGRAM****Outcome Indicators**

1. Percentage of training programs conducted within the prescribed period	100%	95%
2. Percentage of training programs rated useful by the personnel trained	99%	95%
3. Percentage of policy inputs adopted by the DFA	94%	95%

**Output Indicators**

1. Number of training programs conducted / implemented	100	80
2. Number of personnel trained	1,364	1,981
3. Number of research / policy papers completed and accepted by the requesting entity	85	71

**C. TECHNICAL COOPERATION COUNCIL OF THE PHILIPPINES****STRATEGIC OBJECTIVES****SECTOR OUTCOME**

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

**ORGANIZATIONAL OUTCOME**

Foreign technical and economic assistance and cooperation with developing and least developed countries enhanced and advanced

## PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)BASELINE2020 TARGETS

Foreign technical and economic assistance and cooperation with developing and least developed countries enhanced and advanced

## ECONOMIC AND TECHNICAL SKILLS TRAINING PROGRAM

## Outcome Indicator

1. Percentage of participants who rated the training course as good or better

90%

90%

## Output Indicators

1. Number of training programs provided for other countries

7

7

2. Percentage of foreign technical and cooperation program implemented on time and rated useful

90%

90%

**D. UNESCO NATIONAL COMMISSION OF THE PHILIPPINES**

## STRATEGIC OBJECTIVES

## SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

## ORGANIZATIONAL OUTCOME

Philippine linkage in UNESCO's programs and activities on education, science and technology, social and human sciences, culture, and communication and information strengthened

## PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)BASELINE2020 TARGETS

Philippine linkage in UNESCO's programs and activities on education, science and technology, social and human sciences, culture, and communication and information strengthened

## UNESCO PROMOTION, IMPLEMENTATION AND COORDINATION PROGRAM

## Outcome Indicator

1. Percentage of projects / activities and conferences coordinated, implemented and organized rated good or better

100%

100%

## Output Indicator

1. Number of projects / activities and conferences coordinated, implemented and organized

40

40