### XXIV. DEPARTMENT OF TRANSPORTATION

### A. OFFICE OF THE SECRETARY

### STRATEGIC OBJECTIVES

### SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

#### ORGANIZATIONAL OUTCOME

- 1. Rail transport services improved
- 2. Air and water transport facilities and services improved
- 3. Road transport services improved

### PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)	BASELINE	2019 TARGETS
Rail transport services improved		
METRO RAIL TRANSIT (MRT) SUB-PROGRAM		
Outcome Indicator(s) 1. % reduction in transfer time from platform	11 minutes (peak hours)	20%
to loading 2. % decrease in load factor	157.7	15%
Output Indicator(s)		
<ol> <li>Compliance with approved timetable (90% efficiency)</li> <li>Compliance with the peak-hour train availability</li> </ol>	90% 90%	90% 90%
requirements (18 trains minimum)		
3. Average travel speed (kph)	40	40
RAILWAY CONSTRUCTION, REHABILITATION AND IMPROVEMENT SUB-PROGRAM Outcome Indicator(s)		
1. % increase in the number of weekday passengers	1,100,000	5%
<ol><li>Increase in average weekday peak-hour headway (minutes)</li></ol>	5	4
Output Indicator(s)	1707	100/
<ol> <li>% completion of new railway system projects</li> <li>% completion of expansion of existing</li> </ol>	15% N / A	15% N / A
railway system projects		
Hir and water transport facilities and services improved		
AVIATION INFRASTRUCTURE PROGRAM Outcome Indicator(s)		
1. % increase in airport facilities capacity	P5.8 Billion	5%
<ol><li>Average decrease in passenger travel time and flight delay</li></ol>	N / A	15%
Output Indicator(s)	W1 000 000	1004
<ol> <li>% increase in passenger traffic</li> <li>% increase in cargo traffic (tons)</li> </ol>	71,896,699 937,994	16% 5%
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MARITIME INFRASTRUCTURE PROGRAM Outcome Indicator(s)		
1. % increase in passenger traffic	81,223	2%
2. % increase in vessel traffic	7,076 N / A	5% 15%
3. % decrease in passenger waiting time 4. % increase in tourist arrivals	99,806	5%

GENERAL APPROPRIATIONS ACT, FY 2019		
Output Indicator(s)		
1. No. of social port projects successfully bid out	28	3
and obligated		·
2. No. of tourism port projects successfully bid out	4	0
and obligated	·	·
Road transport services improved		
MOTOR VEHICLE REGULATORY PROGRAM		
Outcome Indicator(s)		
1. % reduction in average transaction time of:		
- Driver's license issuance	225 minutes	10%
- Motor vehicle registration	1,440 minutes	5%
2. % decrease in the number of apprehensions per	1.71%	1.71%
major offense		
Output Indicator(s)		
1. % of motor vehicle registration	100%	100%
applications processed within the reglementary		
period as determined by the Department and reckoned		
upon the submission of complete documentary		
requirements		
2. % of driver's license and permits issued	100%	100%
within the reglementary period as determined by the		
Department and reckoned upon the submission of		
complete documentary requirements		
3. No. of apprehension for which a Temporary Operator's	568,531	619,699
Permit (TOP) is issued		
LAND PUBLIC TRANSPORTATION PROGRAM		
Outcome Indicator(s)		
1. % increase in public transport vehicles	11%	22%
modernized (improved model year and use of		
environmentally-friendly fuel)		
2. % increase in ridership of public transport	25%	30%
service		
Output Indicator(s)		
<ol> <li>% of CPC / franchises applications resolved /</li> </ol>	97%	97%
decided upon within the reglementary period		
2, % of holders audited / monitored / penalized	10%	12%
for non-compliance with the terms and conditions of		
the franchise		
3. No. of polices formulated, developed,	26	30
implemented, updated and disseminated		

### B. CIVIL AERONAUTICS BOARD

# STRATEGIC OBJECTIVES

### SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

### ORGANIZATIONAL OUTCOME

Improved services by adopting policies and encouraging growth through progressive liberalization, fair competition and promotion of users welfare

#### PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2019 TARGETS
Improved services by adopting policies and encouraging growth through progressive liberalization, fair competition and promotion of users welfare		,
AIR TRANSPORT DEVELOPMENT AND REGULATORY PROGRAM Outcome Indicator(s)		
1. % increase in the number of seats offered	68,166,610	3%
2. % increase in the number of operated routes	227	7%
Output Indicator(s)		
<ol> <li>No. of air agreements / negotiations initiated or</li> </ol>	7	7
acted upon within a year		
<ol><li>% change of application for operating permits acted upon within the prescribed time</li></ol>	3,590	5%
AIR PASSENGER BILL OF RIGHTS PROGRAM Outcome Indicator(s)		
1. % of matters attended by the Passenger Rights Action Officer	100%	100%
2. % change in the number of airline violations	32	5%
Output Indicator(s)	<del></del>	
1. % of complaints resolved within the prescribed time	65%	70%
<ol><li>% of air passenger rights related complaints acted upon within the prescribed time</li></ol>	100%	100%

### C. MARITIME INDUSTRY AUTHORITY (MARINA)

### STRATEGIC OBJECTIVES

#### SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

#### ORGANIZATIONAL OUTCOME

- 1. Global competitiveness of maritime industry enhanced
- 2. Accessibility, safety and efficiency of maritime transport services imporved

#### PERFORMANCE INFORMATION

disseminated

ORGANIZATIONAL OUTCOMES (OOS) / PERFORMANCE INDICATORS (PIS)	BASELINE	2019 TARGETS	
Global competitiveness of maritime industry enhanced			
MARITIME INDUSTRY PROMOTION AND DEVELOPMENT PROGRAM Outcome Indicator(s) 1. % increase in the number of operating	11,109	10% (12,586)	
merchant ships Output Indicator(s) 1. No. of policies formulated, updated, issued and	16	16	

GENERAL APPROPRIATIONS ACT, FY 2019

Accessibility, safety and efficiency of maritime transport services improved

MEDITIME	PATEMENT	DECITATORY	IMB	CHDÉRTICION	DRACDEM	

Outcome Indicator(s)	·	
1. % of clients who rate the frontline	70%	70%
services as satisfactory or better		
2. % increase in the number of Filipino seafarers	34,518	10% (41,765)
certified as meeting international standards		
Output Indicator(s)		
1. % of applications received are acted upon	100%	100%
within the standard processing time		
2. % of complaints / reports of violations	100%	100%
received are acted upon within the standard		
processing time		

### D. OFFICE OF TRANSPORTATION COOPERATIVES

### STRATEGIC OBJECTIVES

SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

Transportation cooperatives developed

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2019 TARGETS
Transportation cooperatives developed		
TRANSPORTATION COOPERATIVE DEVELOPMENT PROGRAM Outcome Indicator(s)		
1. % increase in registered cooperatives accredited	450	5%
2. % increase in the membership of accredited	74,064	5%
cooperatives		
3. % increase in the total value of assets of all	P4,428,870	5%
accredited transport cooperatives		
4. % increase of accredited cooperatives with	293	10%
Certificate of Good Standing		
Output Indicator(s)		
1. % of transport cooperatives processed for	100%	100%
accreditation within the prescribed period		1.007
2. No. of TC development services rendered according to	1,168	1,285
client / s satisfaction and execution standards		

## E. OFFICE FOR TRANSPORTATION SECURITY

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

#### ORGANIZATIONAL OUTCOME

Transportation systems secured

#### PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)	BASELINE	2019 TARGETS		
Transportation systems secured				
TRANSPORTATION SECURITY PROGRAM	•			
Outcome Indicator(s)				
1. % of transportation facilities compliant	90%	90%		
with transport security plans, programs, rules and				
regulations				
2. % of transportation facilities compliant	90%	90%		
with national / international standard				
Output Indicator(s)				
1. No. of risk assessment conducted	37	37		
2. No. of security personnel trained and certified	891	1,200		
within a prescribed timeframe				
3. No. of site inspections and audit / verification	318	560		
conducted within a year				

#### F. PHILIPPINE COAST GUARD

# STRATEGIC OBJECTIVES

### SECTOR OUTCOME

Security, public order, and safety ensured Clean and healthy environment protected

### ORGANIZATIONAL OUTCOME

Maritime violations, incidents, and marine pollution reduced

#### PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOS) / PERFORMANCE INDICATORS (PIS)	BASELINE	2019 TARGETS
Maritime violations, incidents, and marine pollution reduced		
MARITIME SEARCH AND RESCUE PROGRAM	·	
Outcome Indicator(s)	***	0.007
1. % of incidents with successful search and rescue	642	99%
Output Indicator(s)	000	000/
1. % of incidents responded to	883	92%
2. % of incidents responded to within the	883	90%
prescribed period	642	648
3. No. of Search and Rescue (SAR) conducted	240	010
MERITIME SECURITY AND LAW ENFORCEMENT PROGRAM		
Outcome Indicator(s)	•	
1. % of apprehensions of violations	48	70%
(smuggling, illegal fishing, piracy, human		
trafficking, counternarcotics, etc.)		
2. % of Philippine coast under surveillance patrol	36,289	26%
more than fifty (50) times a year		

CENIEDAL	APPROPRIATIONS ACT FY 201	$\overline{\Omega}$

Output Indicator(s) 1. No. of kilometers of Philippine coast patrolled / monitored 2. % of maritime area patrolled in square Nautical Miles (sq. NM)	416,718 641,418	420,885 87%
MARINE ENVIRONMENTAL PROTECTION PROGRAM		
Outcome Indicator(s) 1. % decrease in the number of marine pollution accidents Output Indicator(s)	31	1%
1. No. of vessels and facilities inspected by PCG on	18,621	18,807
marine pollution regulations  2. % of vessels and facilities subjected to two (2) or more marine pollution compliance inspections in the last two (2) years	18,621	0.80%
MARITIME SAFETY PROGRAM		
Outcome Indicator(s) 1. % decrease in maritime incidents reported pertaining to maritime safety Output Indicator(s)	400	1%
1. No. of Vessel Safety Enforcement Inspection	977,465	987,239
(VSEI) and Pre-Departure Inspection (PDI) conducted  2. % of operational efficiency of lighthouses	92%	94%

### G. TOLL REGULATORY BOARD

# STRATEGIC OBJECTIVES

SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

Tollway regulatory services improved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIS)	BASELINE	2019 TARGETS
Tollway regulatory services improved		
TOLLWAY REGULATORY PROGRAM Outcome Indicator(s) 1. % decrease in toll road crashes 2. % increase in average traffic volume in toll roads 3. % decrease in the number of complaints received during public hearings on rate increases	8,066 931,399 15	2% 2% 5%
Output Indicator(s) 1. % of complaints acted upon 2. No. of inspection conducted 3. Increased kilometer-length of toll road	41 176 123	80% 214 80