

**H. PROFESSIONAL REGULATION COMMISSION****STRATEGIC OBJECTIVES****SECTOR OUTCOME**

Income-earning ability increased

**ORGANIZATIONAL OUTCOME**

Highly ethical, globally competitive, and recognised Filipino professionals ensured

**PERFORMANCE INFORMATION****ORGANIZATIONAL OUTCOMES (00s) / PERFORMANCE INDICATORS (PIs)****BASELINE****2019 TARGETS**

Highly ethical, globally competitive, and recognized Filipino professionals ensured

**PROFESSIONAL LICENSURE PROGRAM****Outcome Indicators**

1. Percentage of graduates in all certificate courses given professional certification

56%

56%

**Output Indicators**

1. Percentage of applications for licensure examinations acted upon within two (2) days from filing

100%

100%

2. Percentage of test items prepared / formulated / peer reviewed by the Professional Regulatory Boards

98%

98%

3. Percentage of statistical data for monitoring of school performance generated within one day after the release of examination results

100%

100%

**PROFESSIONAL REGULATION PROGRAM****Outcome Indicators**

1. Percentage increase in number of professionals registered under various mutual recognition arrangements within ASEAN and other countries including international trade agreements where the Philippines is a signatory

5%

6%

2. Percentage of cases resolved within three (3) months

4%

8%

**Output Indicators**

1. Percentage of request for professional identification cards (PICs) and registration certificates acted upon within the prescribed timeframe

100%

100%

2. Percentage of complaints with investigations conducted

100%

100%

3. Number of institutions and establishments where professionals are employed that are inspected and monitored

1,062

1,160

**PROFESSIONAL DATABASE MANAGEMENT PROGRAM****Outcome Indicators**

1. Percentage reduction of process cycle time of frontline services upon conversion to online services

95%

96%

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**GENERAL APPROPRIATIONS ACT, FY 2019****Output Indicators****1. Percentage increase in the number of applicants  
and professionals provided with online services****60.80%****30.54%**