

C. NATIONAL CONCILIATION AND MEDIATION BOARD

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Income-earning ability increased

ORGANIZATIONAL OUTCOME

1. Labor-management relations improved
2. Labor disputes effectively settled/resolved

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2019 TARGETS****Labor-management relations improved****LABOR-MANAGEMENT PARTNERSHIP AND EMPOWERMENT PROGRAM****Outcome Indicators**

1. Percentage of incidence of Preventive Mediation (PM) and Notices of Strike / Lockout (NS / L) cases involving companies with Labor Management Cooperation / Councils / Committees (LMCs) and / or Grievance Machineries (GMs)

a. Percentage of Incidence of PM and NS / L cases involving companies with LMCs

6%

not more than 10%

b. Percentage of Incidence of PM and NS / L cases involving companies with GMs

8%

not more than 10%

Output Indicators

1. LMCs facilitated

299

357

2. LMCs Enhanced

1,488

1,697

3. GMs Institutionalized / Operationalized

314

357

4. GMs Enhanced

1,476

1,697

Labor disputes effectively settled / resolved**LABOR CASE MANAGEMENT PROGRAM****Outcome Indicators**

1. Percentage of Notices of Strike / Lockout handled which resulted to strike incidence

4%

not more than 6% of NS / L handled

Output Indicators

1. Disposition rates of:

a. Actual Strike / Lockout (AS / L)

100%

100%

b. Voluntary Arbitration

54%

60%

2. Settlement rates of:

a. Requests for Assistance (RFAs)

59%

77%

b. Preventive Mediation (PM)

89%

85%

c. Notice of Strike / Lockout (NS / L)

80%

70%

3. Percentage of cases / RFAs settled within process cycle time (NS / L, PM, and SENÅ)

60%

70%