

## F. CENTRAL BOARD OF ASSESSMENT APPEALS

### STRATEGIC OBJECTIVES

#### SECTOR OUTCOME

Sound, stable and supportive macroeconomic environment sustained

#### ORGANIZATIONAL OUTCOME

Due process for fair and equitable real property tax assessment improved

#### PERFORMANCE INFORMATION

#### ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

Due process for fair and equitable real property tax assessment improved

#### BASELINE

#### 2019 TARGETS

#### REAL PROPERTY TAX ADJUDICATION PROGRAM

##### Outcome Indicator(s)

1. Percentage of cases reviewed over the last five years (5) whose decisions are overturned by a higher court

60%

0

##### Output Indicator(s)

1. Percentage of new cases received on appeal from the LBAA that are given due course / acted upon within 30 days after receipt of complete documentation

100%

100%

2. Number of case events / hearings conducted

40

40

3. Percentage of cases submitted

N / A

90%

for decision that are resolved / decided within 90 days from submission