

## E. PHILIPPINE VETERANS AFFAIRS OFFICE (PVAO) - PROPER

### STRATEGIC OBJECTIVES

### SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

### ORGANIZATIONAL OUTCOME

1. Filipino veterans empowered
2. Filipinos' appreciation and gratitude for veterans' service demonstrated

### PERFORMANCE INFORMATION

#### ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2019 TARGETS

Filipino veterans empowered

#### VETERANS' WELFARE AND BENEFITS ADMINISTRATION OF PROGRAM

##### Outcome Indicator

1. Percentage of regular pensions paid on or before due date

100%

100%

## GENERAL APPROPRIATIONS ACT, FY 2019

## Output Indicators

1. Percentage of benefit claims processed within ten (10) working days upon receipt of completed documents	92%	92%
2. Number of recipients of non-pension benefits	9,910	9,998

## VETERANS AFFAIRS MANAGEMENT PROGRAM

## Outcome Indicator

1. Percentage of veterans who are member of veterans organizations	22.60%	30%
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## Output Indicators

1. Number of veteran-related engagements	42	42
2. Number of veterans organizations assisted	40	42

Filipinos' appreciation and gratitude for veterans' service demonstrated

## VETERANS MEMORIAL AND HISTORICAL PRESERVATION PROGRAM

## Outcome Indicator

1. Number of shrine visitors and attendees to commemorative events	480,623	500,000
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## Output Indicators

1. Number of shrines maintained	8	8
2. Number of veterans' celebratory events managed	14	13
3. Number of books, journals and other materials published	4	4