

XII. DEPARTMENT OF FOREIGN AFFAIRS**A. OFFICE OF THE SECRETARY****STRATEGIC OBJECTIVES****SECTOR OUTCOME**

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

1. Foreign relations strengthened to promote national development and international cooperation
2. Overseas Filipinos protected and engaged, and consular services improved

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2019 TARGETS**

Foreign relations strengthened to promote national development and international cooperation

DIPLOMACY PROGRAM**Outcome Indicators**

1. National Security: Percentage of activities / reports that led to expressions of support, commitment, or interest arising from DFA engagements	80%	80%
2. Economic Diplomacy: Percentage of activities / reports that led to expressions of support, commitment, or interest arising from DFA engagements	80%	80%
3. Public and Cultural Diplomacy: Percentage of activities that led to expressions of support, commitment, or interest arising from DFA engagements	90%	90%

Output Indicators

1. National Security Number of activities organized, initiated or attended by the DFA annually	4,989	9,000
Number of reports submitted by the Department in connection with diplomatic activities	5,219	10,000
2. Economic Diplomacy Number of activities organized, initiated or attended by the DFA annually	3,177	4,000
Number of reports submitted by the Department in connection with diplomatic activities	4,372	6,000
3. Public and Cultural Diplomacy: Number of activities primarily aimed at enhancing the image of the Philippines in the global community	8,062	11,000

Overseas Filipinos protected and engaged, and consular services improved

CONSULAR / ATN PROGRAM**Outcome Indicators**

1. Percentage of passports issued within the prescribed period	90%	90%
2. Higher satisfaction rating by those who avail themselves of other consular documents	Majority of those who accomplished client feedback forms gave satisfactory rating	Majority of those who accomplished client feedback forms gave satisfactory rating

3. Percentage of cases involving overseas Filipinos resolved as a proportion of total requests and cases handled	90%	90%
Output Indicators		
1. Number of passports issued	3,110,204	3,935,925
2. Number of other consular documents issued	1,502,457	1,601,000
3. Number of Overseas Filipinos assisted using Assistance to Nationals (ATN) Fund and Legal Assistance Fund (LAF) as well as other interventions aside from ATN Fund and LAF	15,321	50,000

B. FOREIGN SERVICE INSTITUTE

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Competency of DFA personnel enhanced

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2019 TARGETS

Competency of DFA personnel enhanced

FOREIGN SERVICE PERSONNEL DEVELOPMENT AND TECHNICAL RESEARCH PROGRAM

Outcome Indicators

1. Percentage of training programs conducted within the prescribed period	100%	95%
2. Percentage of training programs rated useful by the personnel trained	99%	95%
3. Percentage of policy inputs adopted by the DFA	94%	95%

Output Indicators

1. Number of training programs conducted / implemented	100	75
2. Number of personnel trained	1,364	2,091
3. Number of research / policy papers completed and accepted by the requesting entity	85	70

C. TECHNICAL COOPERATION COUNCIL OF THE PHILIPPINES

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Foreign technical and economic assistance and cooperation with developing and least developed countries enhanced and advanced

GENERAL APPROPRIATIONS ACT, FY 2019

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2019 TARGETS**

Foreign technical and economic assistance and cooperation with developing and least developed countries enhanced and advanced

ECONOMIC AND TECHNICAL SKILLS TRAINING PROGRAM**Outcome Indicator**

1. Percentage of participants who rated the training course as good or better

90%

90%

Output Indicators

1. Number of training programs provided for other countries

7

7

2. Percentage of foreign technical and cooperation program implemented on time and rated useful

90%

90%

D. UNESCO NATIONAL COMMISSION OF THE PHILIPPINES**STRATEGIC OBJECTIVES****SECTOR OUTCOME**

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Philippine linkage in UNESCO'S programs and activities on education, science and technology, social and human sciences, culture, and communication and information strengthened

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2019 TARGETS**

Philippine linkage in UNESCO's programs and activities on education, science and technology, social and human sciences, culture, and communication and information strengthened

UNESCO PROMOTION, IMPLEMENTATION AND COORDINATION PROGRAM**Outcome Indicator**

1. Percentage of projects / activities and conferences coordinated, implemented and organized rated good or better

100%

100%

Output Indicator

1. Number of projects / activities and conferences coordinated, implemented and organized

40

40