

XXXV. COMMISSION ON HUMAN RIGHTS**A. COMMISSION ON HUMAN RIGHTS (CHR)****STRATEGIC OBJECTIVES****SECTOR OUTCOME**

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services
Swift and fair administration of justice ensured

ORGANIZATIONAL OUTCOME

1. Violations of human rights effectively addressed and remedied
2. Human rights culture evolved and sustained
3. Human rights mechanism strengthened

PERFORMANCE INFORMATION

<u>ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)</u>	<u>BASELINE</u>	<u>2019 TARGETS</u>
Violations of human rights effectively addressed and remedied		
HUMAN RIGHTS PROTECTION PROGRAM		
Outcome Indicators		
1. Percentage of resolved human rights violation cases resulting in victims access to remedies	57%	57%
2. Percentage of clients who are satisfied with the quality and timeliness of the delivery of protection services	70%	70%
Output Indicators		
1. Percentage of human rights cases resolved within the prescribed period	67%	70%
2. Percentage of claims for financial assistance processed within the prescribed period	65%	70%
3. Percentage of investigated cases of human rights violations	20%	20%
4. Percentage of programmed visitations on jails / detention centers implemented	60%	60%
Human rights culture evolved and sustained		
HUMAN RIGHTS PROMOTION PROGRAM		
Outcome Indicator		
1. Percentage of participants who passed the post training test	85%	90%
Output Indicators		
1. Percentage of programmed trainings, education activities and information campaigns implemented	85%	85%
2. Percentage of programmed IEC materials developed and disseminated	85%	85%
Human rights mechanism strengthened		
HUMAN RIGHTS POLICY ADVISORY PROGRAM		
Outcome Indicator		
1. Percentage of policy issuances that have incorporated or used human rights policy issuances	3%	5%

Output Indicators

1. Number of programmed policy issuances submitted / released according to target	24	30
2. Percentage of treaty reports and human rights situationer reports issued / submitted on or before prescribed date	70%	75%

B. HUMAN RIGHTS VIOLATIONS VICTIMS' MEMORIAL COMMISSION**STRATEGIC OBJECTIVES****SECTOR OUTCOME**

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Establishment, restoration, preservation of the Memorial / Museum / Library / Compendium developed and sustained

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)****BASELINE****2019 TARGETS**

Establishment, restoration, preservation of the Memorial / Museum / Library / Compendium developed and sustained

HUMAN RIGHTS EDUCATION PROGRAM**Outcome Indicator**

1. Percentage of visitors and patrons that rated the museum services as satisfactory or better

75%

Output Indicator

1. Percentage of programmed exhibitions, educational activities, websites, offsite shrines, trainings, and information campaigns implemented

70%