

**XXXV. COMMISSION ON HUMAN RIGHTS****A. COMMISSION ON HUMAN RIGHTS (CHR)****STRATEGIC OBJECTIVES****SECTOR OUTCOME**

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services  
Swift and fair administration of justice ensured

**ORGANIZATIONAL OUTCOME**

1. Violations of human rights effectively addressed and remedied
2. Human rights culture evolved and sustained
3. Human rights mechanism strengthened

**PERFORMANCE INFORMATION**

<u>ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)</u>	<u>BASELINE</u>	<u>2019 TARGETS</u>
Violations of human rights effectively addressed and remedied		
<b>HUMAN RIGHTS PROTECTION PROGRAM</b>		
Outcome Indicators		
1. Percentage of resolved human rights violation cases resulting in victims access to remedies	57%	57%
2. Percentage of clients who are satisfied with the quality and timeliness of the delivery of protection services	70%	70%
Output Indicators		
1. Percentage of human rights cases resolved within the prescribed period	67%	70%
2. Percentage of claims for financial assistance processed within the prescribed period	65%	70%
3. Percentage of investigated cases of human rights violations	20%	20%
4. Percentage of programmed visitations on jails / detention centers implemented	60%	60%
Human rights culture evolved and sustained		
<b>HUMAN RIGHTS PROMOTION PROGRAM</b>		
Outcome Indicator		
1. Percentage of participants who passed the post training test	85%	90%
Output Indicators		
1. Percentage of programmed trainings, education activities and information campaigns implemented	85%	85%
2. Percentage of programmed IEC materials developed and disseminated	85%	85%
Human rights mechanism strengthened		
<b>HUMAN RIGHTS POLICY ADVISORY PROGRAM</b>		
Outcome Indicator		
1. Percentage of policy issuances that have incorporated or used human rights policy issuances	3%	5%

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**GENERAL APPROPRIATIONS ACT, FY 2019****Output Indicators****1. Number of programmed policy issuances  
submitted / released according to target****24****30****2. Percentage of treaty reports and human  
rights situationer reports issued /  
submitted on or before prescribed date****70%****75%**