

G. ENERGY REGULATORY COMMISSION

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Infrastructure development accelerated and operations sustained

ORGANIZATIONAL OUTCOME

Quality and reliability of electricity supply, and reasonable pricing ensured

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2018 TARGETS

Quality and reliability of electricity supply, and reasonable pricing ensured

ELECTRIC POWER INDUSTRY REGULATORY PROGRAM

Outcome Indicators

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| 1. Percentage of cases with prayer for provisional authority acted upon within 75 days from filing | 82% | 82% |
| 2. Percentage of pleadings filed within the period required / granted by the appellate courts | 80% | 80% |
| 3. Percentage of show cause orders issued involving Certificate of Compliance (COC) and Retail Electricity Suppliers (RES) licenses within 45 days from the discovery of violation | 98% | 98% |

Output Indicators

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|---|------|------|
| 1. Percentage of applications for Certificate of Compliance (COC) acted upon from receipt of compliant submission | 98% | 98% |
| 2. Percentage of sites and facilities inspected and audits conducted which resulted in the issuance of Notice | 3.5% | 3.5% |
| 3. Percentage of cases (violations, complaints and disputes and petitions / applications) resolved / decided | 60% | 60% |