

C. NATIONAL CONCILIATION AND MEDIATION BOARD

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Income-earning ability increased

ORGANIZATIONAL OUTCOME

1. Labor-management relations improved
2. Labor disputes effectively settled / resolved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)

BASELINE

2018 TARGETS

Labor-management relations improved

LABOR-MANAGEMENT PARTNERSHIP AND EMPOWERMENT PROGRAM

Outcome Indicators

1. Percentage of incidence of Preventive Mediation (PM) and Notices of Strike / Lockout (NS / L) cases involving companies with Labor Management Cooperation / Councils / Committees (LMCs) and / or Grievance Machineries (GMs)

- a. Percentage of Incidence of PM and NS / L cases involving companies with LMCs
- b. Percentage of Incidence of PM and NS / L cases involving companies with GMs

Not more than 10%
Not more than 10%

Output Indicators

1. LMCs facilitated
2. LMCs Enhanced
3. GMs Institutionalized / Operationalized
4. GMs Enhanced

357
1,329
357
1,363

Labor disputes effectively settled / resolved

LABOR CASE MANAGEMENT PROGRAM

Outcome Indicators

1. Percentage of Notices of Strike / Lockout handled which resulted to strike incidence

Not more than 6% of NS / L handled

Output Indicators

1. Disposition rates of:
 - a. Actual Strike / Lockout (AS / L)
 - b. Voluntary Arbitration
2. Settlement rates of:
 - a. Requests for Assistance (RFAs)
 - b. Preventive Mediation (PM)
 - c. Notice of Strike / Lockout (NS / L)
3. Percentage of cases / RFAs settled within process cycle time (NS / L, PM, and SENA)

60%
60%
70%
85%
70%
70%