

F. VETERANS MEMORIAL MEDICAL CENTER

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

Quality Health Care Services Provided to Veterans and their Dependents

## GENERAL APPROPRIATIONS ACT, FY 2018

## PERFORMANCE INFORMATION

## ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)

## BASELINE

## 2018 TARGETS

## Quality Health Care Services Provided to Veterans and their Dependents

## VETERAN HEALTH CARE PROGRAM

## Outcome Indicator

1. Percentage of hospital discharges  
successfully treated

85%

## Output Indicators

## In-Patient Care

1. Number of In-patients treated

7,500

7,500

## Out-Patient Care

1. Number of out-patients treated

146,00

147,000

2. Percentage of patients attended to  
upon arrival in the emergency ward:

Category 1 - Immediate simultaneous  
assessment and treatment

100%

Category 2 - Assessment and treatment  
within 10 minutes (often simultaneously)

90%

Category 3 - Assessment and treatment  
start within 30 minutes

90%

Category 4 - Assessment and treatment  
start within 60 minutes

100%

Category 5 - Assessment and treatment  
start within 120 minutes

100%