

## XXXIV. OFFICE OF THE OMBUDSMAN

## STRATEGIC OBJECTIVES

## SECTOR OUTCOME

1. Effective and transparent governance practice
2. Rule of law strengthened

## ORGANIZATIONAL OUTCOME

Reduced incidence of graft and corruption in the bureaucracy

## PERFORMANCE INFORMATION

KEY STRATEGIES

To enhance efficiency, effectiveness, transparency, accountability, credibility and responsiveness in the performance of the mandate and functions of the Office towards the improvement of corruption prevention and control.

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)BASELINE2017 TARGETS

Reduced incidence of graft and corruption in the bureaucracy

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)2017 Targets

## MFO 1: CORRUPTION DETERRENCE SERVICES

## Investigation

No. of complaints and grievances resolved or acted upon	21,350
No. of fact finding investigations completed	3,195
No. of preliminary investigations conducted	2,529
Percentage of investigations conducted resulting in the institution of criminal and/or administrative cases	17.39%
Percentage of investigations completed or conducted within one year	16.80%

## Enforcement

No. of administrative cases adjudicated	2,535
No. of criminal/civil cases prosecuted in court	2,863
Percentage of decisions in appealed administrative decisions that have been affirmed by the appellate courts	85.10%
Percentage of decided cases not resulting in quashal, outright dismissal, or demurrer to evidence	85.97%
Percentage of administrative cases adjudicated within one year	15.33%