

XXI. DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT

A. OFFICE OF THE SECRETARY

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Improved capacity and increased opportunities for the poor, vulnerable and the disadvantaged sector

ORGANIZATIONAL OUTCOME

1. Well-being of poor families improved
2. Rights of vulnerable sector promoted
3. Services of licensed private social welfare agencies improved
4. Delivery of coordinated social welfare programs by the Local Government Unit improved

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Advocacy – involves setting the environment for the effective engagement of various stakeholders and intermediaries towards an active participation to social protection issues and actions.

This includes:

- a. Implementation of an advocacy plan to support the Department's legislative agenda in coordination with the offices / bureaus / services / units (OBSUs) and field offices and concerned stakeholders; and
- b. Monitoring and lobbying for the immediate approval and enactment of SWD priority legislative measures including the SWDAs Act, the Public Solicitation Act and the Philippine Adoption Code.
2. Convergence – is a strategy of pooling together the efforts and resources from various stakeholders – government, private sector, non-government and people's organizations and other members of civil society to address the needs of the poor and the disadvantaged. Specifically, the Department seeks to:
 - a. Operationalize convergence of DSWD poverty reduction programs (Tatsulo) and protective services, i.e. Social Pension, Supplementary Feeding, Government Internship Program for Youth (GIP) and other center-based and community-based programs; and
 - b. Explore the expansion of Sustaining Interventions in Poverty Alleviation and Governance (SIPAG) Project in the case management of Pantawid Pamilya households.
3. Multi-sectoral approach to deliver basic social services to the poor – is the creation of opportunities for partnerships with other sectors. This would involve:
 - a. Expanding public-private partnerships through the BANTAY, TULAY, GABAY and KAAGAPAY framework in the implementation of social protection programs;
 - b. Enhancing capacity to generate and manage technical assistance (TA) and other resources covered by loans, grants and special agreements; and
 - c. Facilitation of access to TA grants in support of core social protection programs.
4. Capacity Building – involves provision of the technical assistance or resource augmentation to different stakeholders / intermediaries such as local government units, non government organizations and people's organizations to improve the implementation of social protection programs and projects. Specifically, it will be done through:
 - a. Continuous capacity building program for Municipal Social Welfare and Development Officers (MSWDOs) in convergence areas.
5. Improving Delivery System and Capacities – involves continuing improvement of the knowledge management system and management information of the Department for easy access by partners and intermediaries. This would include the following:
 - a. Institutionalization of the Unified Results Based Monitoring and Evaluation System that will keep track of the progress and evaluate the Department's performance in achieving its targets;
 - b. Development of feedback systems for intermediaries, CSOs and legislators in developing services related to policy, technical assistance and resource augmentation;

- c. Maintenance of reliable and comprehensive data in all sectors (trafficked persons, children in conflict with the law (CICL), persons with disabilities (PWD) and senior citizens); and
- d. Fully implement an integrated and interoperable information and system for frontline and back office support services and provide greater access to our partners and publics to the vital data and information they need.
- 6. Quality Management System - Maintain and sustain the established Quality Management System (QMS) ISO Certified (9001: 2008) in the provision of regulatory services of the DSWD Specifically the frontline services of the Department such as registration, licensing and accreditation of SWDAs.
- 7. Performance Governance System - Balanced Scorecard

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2017 TARGETS
Well-being of poor families improved		
% of Pantawid Pamilya families uplifted from survival to subsistence	49,729 families under survival level; 315,682 under subsistence	33,238 families
% of Pantawid Pamilya families uplifted from subsistence to self-sufficiency	389,327 families under self-sufficiency level	803,789 families
% of poor families provided with two (2) or more Social Welfare and Development (SWD) services	79.05% (4,154,159 out of 5,255,118 poor households)	90%
Rights of vulnerable sector promoted		
% of malnourished children in Day Care Centers with improved weight	97.69% (218,453 out of the 223,623 severely underweight and underweight DCC beneficiaries in 4th Cycle-SY 2014-2015 improved weight after 120 feeding days	90%
% of Clients in residential care facilities rehabilitated	60.39% (18,208 out of 26,240 clients)	50%
Services of licensed private social welfare agencies improved		
% of licensed private social welfare agencies (SWAs) with accreditation increased	28.2% (394 out of 1,395)	10% points increase against previous year
	4.8 percentage points	
	increase against previous year	
% of accredited private social welfare agencies under Level 1 move to Level 2	To be determined	5%
% of Accredited LGU-managed facilities increased	Residential Facilities - 24.6% (50 out of 203)	15% points increase against previous year
	12.8% points increase against previous year	
	Senior Citizens Centers- 28.1% (246 out of 876) 0.2% points decrease against previous year	5% points increase against previous year
	Day Care Centers - 4,831	15% points increase against previous year
	DCCs accredited	

Delivery of coordinated social welfare programs by the Local Government Unit improved

% of LGUs with fully-functional Local Social

Welfare Program (LSWDO) by the LGUs improved

8,58% (91 fully functioning LSWDOs out of 1,061 LGUs assessed)

25% (262 Fully functioning LSWDOs out of 1,061 LGUs assessed)

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)

2017 Targets

MFO 1: SOCIAL PROTECTION POLICY SERVICES

No. of policies updated, issued and disseminated	28
Average % of intermediaries and other stakeholders that rate policies as good or better	90%
% of policies that are updated, issued and disseminated in the last three (3) years	98%

MFO 2: SOCIAL PROTECTION SERVICES

No. of persons provided with residential care	18,168
No. of individuals assisted (non-residential)	4,913,047
No. of families assisted (non-residential)	389,053
Centers and Institutions	
No. of beneficiaries served at the facilities	19,076
Community-based	
No. of beneficiaries served through statutory programs and services	48,120
Clients served at Crisis Intervention Unit (CIU)	103,843
Non-residential services	1,043
Average % of assisted persons for the last three (3) years who were found ineligible (no more than averaged 5%)	4%
% of policies that are updated, issued and disseminated in the last three (3) years	92%
% of applications for residential assistance that are processed within 24 hours	100%
Pantawid Pamilyang Pilipino Program (Conditional Cash Transfer)	
No. of household beneficiaries	4,402,253
No. of regular and modified conditional cash transfer household beneficiaries	3,084,523
Provision of rice assistance for the household beneficiaries	4,400,000
No. of transitioning household beneficiaries	1,315,477
Supplementary Feeding Program	
No. of Day Care/School Children provided with supplementary feeding	1,746,199
Recovery and Reintegration Program for Trafficked Persons	
No. of trafficked persons assisted	2,000
Social Pension for Indigent Senior Citizens for Ages 60 and Above	
No. of indigent senior citizens with social pension for ages 60 and above	2,809,542
Sustainable Livelihood Program	
No. of families served through Microenterprise Development	170,470
No. of families facilitated for employment	211,508
Disaster Relief Operations	
No. of family beneficiaries provided with relief assistance	

Families As the need arises

Individuals As the need arises

MFO 3: CAPACITY BUILDING SERVICES

No. of persons provided with training services	7,892
% of trainees who rate training courses satisfactory or better	90%
% of training courses completed as designed	100%
No. of LGUs and other intermediaries provided with technical assistance	811
% of intermediaries who rate assistance as good or better	90%
% of technical services provided within X days of request	96%
No. of LGUs and other intermediaries provided with resource augmentation	658
% of recipients who rate assistance as good or better	90%
% of resource augmentation initiative requests acted upon within three (3) days	90%

MFO 4: REGULATORY SERVICES

No. of social welfare and development agencies/service providers licensed and accredited	5,794
% of licensed and accredited SWDAs/service providers with a recorded violation within the last two (2) years	100% of complaints acted upon
% of licenses issued in 15 days or less from receipt of compliant application	100%
No. of violations/complaints received	1
No. of persons and entities with 2 or more recorded violations/complaints in the last three (3) years as a % of total no. of violators in the last three (3) years	100% of complaints acted upon
% of detected violations/complaints that are acted upon within seven (7) working days	100% of complaints acted upon

B. COUNCIL FOR THE WELFARE OF CHILDREN

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Empowerment of children and increased access to basic services for children through responsive policy environment for children and strengthened capacity of intermediaries.

ORGANIZATIONAL OUTCOME

Coordination of government actions for the fulfillment of the rights of children

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Policy development
2. Research and development
3. Advocacy
4. Capacity building
5. Plan and network development

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)	BASELINE	2017 TARGETS
Coordination of government actions for the fulfillment of the rights of children		
Percentage of resolutions adopted and implemented by member agencies	10% increase from previous year's accomplishment	>10% by 2017
Percentage of member agencies meeting their commitments to the achievement of the goals and targets in the National Plan of Action for Children	Nine (9) member agencies	100%
Percentage increase in LGUs conferred with the Seal for Child Friendly Local Governance (SCFLG)	2015 - 981 LGUs 2016 - 1,030 LGUs	>5% increase from the previous year's target

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)	2017 Targets
MFO 1: CHILD WELFARE POLICY SERVICES	
No. of national plans and policies updated, issued and disseminated	11
Average % of national plans and policies rated by stakeholders as good or better	85%
Average % of plans and policies reviewed within the last three (3) years	80%

C. INTER-COUNTRY ADOPTION BOARD

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Improved capacity and increased opportunities for the poor, vulnerable, and disadvantaged sector

ORGANIZATIONAL OUTCOME

Filipino children in suitable permanent adoptive families abroad protected and secured

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Research and formulation of policies on inter-country adoption
2. Standard setting, accreditations and compliance monitoring
3. Entrustment services
4. Capability and advocacy building

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2017 TARGETS
Filipino children in suitable permanent adoptive families abroad protected and secured		
Percentage (%) of children entrusted in 2015 with finalized adoption	368 children	85% of children entrusted with completed post placement supervision and with Adoption Decree issued (15% are still under post placement supervision due to some receiving countries requiring 1-2 years of supervision prior to finalization of adoption)
Percentage (%) decrease in disruption cases	368 children	Lower by 3% incidence of disruption placement

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)	2017 Targets
MFO 1: REGULATION OF FOREIGN ADOPTION	
No. of new accreditations and re-accreditations application processed	14
No. of accredited agencies with one or more reported violations over the past three (3) years	0
No. of accredited/re-accredited agencies who have been subjected to appraisal and compliance audit in the last three (3) years	53
MFO 2: ENTRUSTMENT SERVICES	
No. of inter-country adoption (ICA) cleared children entrusted to adoptive parents	336
% of the number of adoption placement that suffer from disruption	Less than 3%
% of inter-country adoption (ICA) cleared children matched within ten (10) days from receipt of ICA clearance and child's dossier	90%

D. NATIONAL COUNCIL ON DISABILITY AFFAIRS

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Improved capacity and increased opportunities of persons with disabilities' access in all aspects of development

ORGANIZATIONAL OUTCOME

Coordination of government actions for the rights of persons with disabilities improved

PERFORMANCE INFORMATION

KEY STRATEGIES

Policy and plan formulation, program development, research and data banking, monitoring and evaluation and advocacy to mainstream disability inclusive development program including provision of capacity building, financial assistance and assistive devices to all LGUs, NGAs, DPOs, NGOs and persons with disabilities

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2017 TARGETS
Coordination of government actions for the rights of persons with disabilities improved		
Percentage of resolutions, programs and plans adopted and implemented by member agencies	19 member agencies	50% of resolutions, programs and plans shall be adopted and implemented
Percentage of accomplishment of agencies' commitments to Philippine Decade Plan	12 national member agencies	90% Accomplishment of agencies' commitments to Philippine Decade Plan
Percentage increase in LGUs with programs on Persons with Disabilities	280 LGUs	20% increase in LGUs, NGAs and NGOs with improved programs for Persons with Disabilities (56 LGUs, NGAs and NGOs)

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)

2017 Targets

MFO 1: POLICY ADVISORY SERVICES ON DISABILITY AFFAIRS

No. of national policies, plans and programs updated, issued and disseminated	25
Percentage of national policies and plans updated, issued and disseminated in the last 3 years	70%
Average percentage of stakeholders who rate the policy, plan and program as good or better	70%

E. JUVENILE JUSTICE AND WELFARE COUNCIL

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Prevent children at risk from committing crimes and ensure that children in conflict with the law are rehabilitated and reintegrated with their families and communities

ORGANIZATIONAL OUTCOME

Coordination of government actions for the implementation of the juvenile intervention programs and activities improved

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Policies, plans and program development
2. Advocacy and social mobilization
3. Research and data management
4. Technical assistance to agencies, LGUs and stakeholders
5. Coordinating, monitoring and evaluation

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)	BASELINE	2017 TARGETS
Coordination of government actions for the implementation of the juvenile intervention programs and activities improved		
Resolutions brought to the Council versus the resolutions adopted	5	15 resolutions shall be adopted and implemented
Percentage increase in local government units (LGUs) with local juvenile intervention programs and services	Provinces - 30; Cities-82; Municipalities - 585; Barangays - 5,451	50 % increase in LGUs with juvenile intervention programs integrated in local development plans

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)	2017 Targets
MFO 1: RESTORATIVE JUSTICE AND WELFARE POLICY SERVICES FOR CHILDREN AT RISK AND CHILDREN IN CONFLICT WITH THE LAW	
Number of policies, plans and programs developed, issued, disseminated and updated	33
Average percentage of national plans and policies rated by stakeholders as good or better	75%
Average percentage of plans and policies developed, issued, disseminated and updated in the last three years	25%
Percentage increase in the number of local government units (LGUs) with Comprehensive Local Juvenile Intervention Programs (CLJIP) adopted through a resolution	400
Percentage increase in local government units (LGUs) with at least 1% of IRA utilized on CLJIP implementation	400
Percentage increase in the number of LGUs provided with Technical Assistance on the development of their 3 year Comprehensive Local Juvenile Intervention Programs in the last two years	20%