

F. VETERANS MEMORIAL MEDICAL CENTER

STRATEGIC OBJECTIVES

SECTOR OUTCOME

Stable national security environment achieved

ORGANIZATIONAL OUTCOME

Quality health care services to the veterans and their dependents

PERFORMANCE INFORMATION

KEY STRATEGIES

Adequate medical support and services to the veterans and their dependents by providing the needed medicines and diagnostic services and by upgrading hospital facilities and equipment.

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)	BASELINE	2017 TARGETS
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Quality health care services to the veterans and their dependents

Adherence to DOH quality control standards of hospital operations		85% of the admitted patient recovered / improved
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MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)	2017 Targets
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MFO 1: HEALTH CARE SERVICES FOR VETERANS AND THEIR DEPENDENTS

In Patient Care

Number of In-Patients treated	7,500
Percentage of hospital separations that are due to discharge	85%
Percentage of discharged patients who returned unscheduled within 3 months with the same condition	15%

Out-Patient Care

Number of out-patients treated	146,000
Number of emergency department treatments	15,000
Percentage of patients attended to within 30 minutes upon arrival	80%
Percentage of triage 3 or less urgent emergency department patients who are attended to within 30 minutes	100%