

B. CIVIL AERONAUTICS BOARD

STRATEGIC OBJECTIVES

MANDATE

The Civil Aeronautics Board (CAB) is mandated by R.A. 776, as amended by P.D. 1462, to regulate, promote and develop the economic aspect of air transportation in the Philippines and vests the CAB with supervision, jurisdiction and control over all carriers in the Philippines, including their properties, equipment and facilities. This regulation involves assuring the fitness and capability of air carriers to render air transportation services, and assuring free, fair and healthy competition, with the end in view of attaining a fully developed air transportation network that provides adequate direct connectivities and air service availability that can support the requirements of trade, tourism and overall economic development.

VISION

It shall promote the Philippines as a regional key player in civil air transport – creating and developing service connections and tourism networks by adopting policies geared towards growth, fair competition, and public convenience.

MISSION

To provide business-friendly strategies in our policy framework by adopting international standards and best practices in the air transport industry, and to provide responsive regulation in processing operating rights, fares, rates and tariffs and all other permits related to air transport.

KEY RESULT AREAS

Rapid, inclusive and sustained economic growth

SECTOR OUTCOME

Access to markets and seamless interconnection of the entire country

ORGANIZATIONAL OUTCOME

1. Access to air services improved
2. Passenger traffic increased
3. Air passenger rights protected

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Policy and legislative reform that would take stock of the patchwork of old and new statutes, issuances and rules and regulations, and synthesize a comprehensive and rational regulatory framework that is in step with the current demands of global aviation.
2. Continuous staff training, acquisition of technology and update of hardware / software to align with demands and requirements based on latest technology, information-sharing / transfer and interconnectivity.

3. Further liberalize and expand the exchange of traffic rights in existing and new air services agreement and to promote pocket open skies.
4. Attend regular trainings related to Quality Management, conduct of Annual Internal Quality Audit and conduct of Annual Surveillance Audit by a Third Party Auditor (TUV-SUD).
5. Undertake orientation, training and awareness programs and provide passenger assistance in various airport terminals in the Philippines.

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)	BASELINE	2016 TARGETS
Access to air services improved		
% increase in number of seats offered	27,612,527 domestic seats	5% (28,993,153)
	25,362,438 international seats	5% (26,630,560)
% increase in the number of operated routes	84 domestic routes	1% (85)
	79 international routes	3% (81)
Passenger traffic increased		
% increase in the total number of passengers	20,334,850 domestic passengers	5% (21,351,592)
	17,322,963 international passengers	5% (18,189,111)
Air passenger rights protected		
% change in the number of air passenger complaints	644 air passenger complaints	5% increase (676)
% change in the number of violations of airlines	105 violations of airlines	5% increase (110)
MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)		2016 Targets
MFO 1: AIR TRANSPORT POLICY AND DEVELOPMENT SERVICES		
No. of plans and policies reviewed, updated, issued and disseminated		
Average % of clients who rate the plans and policies as satisfactory or better		80%
% of policies reviewed and updated over the last three (3) years		80%
MFO 2: AIR TRANSPORT REGULATORY AND ENFORCEMENT SERVICES		
Licensing		
No. of air agreements negotiated/air consultation talks conducted, reviewed and updated		
No. of new applications/renewals of operating permits acted upon		2000
No. of countries with entitlements concluded as a % of total number of countries with whom air talks were conducted/negotiated		2
% of operating permit holders with one (1) or more recorded incidents in the last three (3) years		10%
% of air agreements negotiation/air consultation talks initiated or acted upon within a year		75%
% of applications for operating permits acted upon within twenty (20) days from receipt of applications		80%
Monitoring		
No. of cases/complaints acted upon		
% of permit, license, or certificate holders with two or more incidents recorded over the last three years		10%
% of filed cases/complaints acted upon within 5 days from receipt of cases/complaints		90%
Enforcement		
No. of enforcement actions carried out		
No. of persons and entities with two or more recorded violations in the last three years as a % of total violators		10%
% of detected violations that are resolved within seven working days		5%