

## J. PUBLIC ATTORNEY'S OFFICE

### STRATEGIC OBJECTIVES

#### MANDATE

The Public Attorney's Office (PAO) shall be the principal law office of the Government in extending free legal assistance to indigent persons in criminal, civil, labor, administrative and other quasi-judicial cases.

#### VISION

A government agency that is God-centered and dynamic bureaucracy that is responsive to the ever-growing legal needs of the indigents and oppressed led by highly competent, world-class, development-oriented, honest, dedicated and nationalistic leaders and lawyers

## MISSION

The Public Attorney's Office (PAO) exists to provide the indigent litigants, the oppressed, marginalized and underprivileged members of the society free access to courts, judicial and quasi-judicial agencies, by rendering legal services, counselling and assistance in consonance with the Constitutional mandate that "free access to courts shall not be denied to any person by reason of poverty" in order to ensure the rule of law, truth and social justice as components of the country's sustainable development

## KEY RESULT AREAS

Just and lasting peace and the rule of law

## SECTOR OUTCOME

Rule of law

## ORGANIZATIONAL OUTCOME

Accessible, efficient and effective legal service to indigents and other qualified persons assured

## PERFORMANCE INFORMATION

KEY STRATEGIES

Enhance the Quantity, Quality and Timeliness of Legal Services for the Government and the Public

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)	BASELINE	2016 TARGETS
Accessible, efficient and effective legal service to indigents and other qualified persons assured		
Percentage of cases with favorable judgment	241,591	7% (258,502)
Percentage increase on request for legal assistance / representation acted upon within two (2) working days from date of request	504,998	5% (530,248)
Percentage of clients who rated the legal services of PAO as satisfactory or better	401,672	5% (421,756)
MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)		2016 Targets

## MFO 1: FREE LEGAL SERVICES TO INDIGENT CLIENTS AND OTHER QUALIFIED PERSONS

## PI Set 1:

Number of cases under management	797,350
Percentage of cases with favorable judgment	73.44%
Percentage of requests for legal assistance/representation acted upon within two (2) working days from the date of request	100%
Percentage of hearings for which no postponement is sought by the PAO legal representative	99.90%

## PI Set 2:

Number of clients served (non-judicial)	4,980,013
Number of legal advisories provided	1,871,770
Percentage of clients who rated the legal services of PAO as satisfactory or better	99.99%
Percentage of requests for assistance that are acted upon within two (2) hours	100%