

V. NATIONAL TELECOMMUNICATIONS COMMISSION

STRATEGIC OBJECTIVES

MANDATE

To regulate the installation, operation and maintenance of radio stations both for private and public use (Radio Control Law, Republic Act No. 3846, as amended)

VISION

By 2015, the National Telecommunications Commission (NTC) shall be a stronger and more pro-active regulatory agency able to steer the telecommunications sector as a primary engine for national progress and development.

MISSION

The National Telecommunications Commission (NTC) shall maintain and continuously improve a regulatory regime conducive to the development and provision of an affordable, viable, reliable and accessible telecommunications infrastructure and services.

KEY RESULT AREAS

Transparent, accountable and participatory governance

SECTOR OUTCOME

Private sector-led through enabling regulatory environment that ensures competition for the provision of Information and Communications Technology (ICT) infrastructure and services.

ORGANIZATIONAL OUTCOME

Access to telecommunications developed or enhanced

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Smooth conduct of inspections of equipment / facilities by NTC representatives; 2. Improved and more responsive / relevant NTC organizational structure; 3. Established monitoring and enforcement system, to include standard formats; and, 4. Improved consumer welfare and protection services.

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)	BASELINE	2015 TARGETS
Access to telecommunications developed or enhanced		
Increased access to reliable telecom service providers at just and reasonable rates	CMTS coverage = 99.38% Broadband coverage = 60.90%	<ol style="list-style-type: none"> 1. All municipalities and barangays are covered with CMTS service 2. All municipalities and barangays have broadband connection 3. All public high schools have broadband connection 4. 22.23% of public elementary schools have broadband connection
Increased broadband speed at just and reasonable rates	ASEAN Average Speed = 12.4 Mbps Global Average Speed = 17.5 Mbps	Minimum broadband speed of 15 Mbps (download) and 10 Mbps (upload) by 2016

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)	2015 Targets
MFO 1: REGULATORY AND ENFORCEMENT SERVICES	
Licensing	
Number of licenses, permits, registrations and certificates issued	2,194,000
Percentage of licenses, permits, registrations and certificates processed rated good or better	100%
Percentage of licenses, permits, registrations and certificates issued within prescribed time	100%
Monitoring	
Number of frequency channel assignments made	38,200
Percentage of complaints received against frequency channel assignments made	<2%
Percentage of frequency channel assignments made within prescribed time	100%
Enforcement	
Number of authorization cases disposed	420
Number of administrative cases disposed	1,800
Percentage of disputes received against cases disposed	<3%
Percentage of administrative cases disposed	>89%
Percentage of authorization cases disposed within the prescribed time	100%
Percentage of administrative cases disposed within the prescribed time	100%
Number of radio stations inspected	130,000
Percentage of improvement in radio stations inspected over last year	>2%
Percentage of inspection reports submitted within twenty-four (24) hours after inspection	>89%