

G. TOLL REGULATORY BOARD

STRATEGIC OBJECTIVES

MANDATE

Pursuant to Presidential Decree No. 1112, known as "Toll Operation Decree", the Toll Regulatory Board's mandate is the close supervision, monitoring and regulation of the construction, operation and maintenance of toll facilities and the collection of toll fees, as well as the rate that may be charged for the use of these facilities that may allow a private investor to recoup his investments and earn a reasonable rate of return.

VISION

It shall work towards establishing an effective and efficient toll road network in the country, built and managed in partnership with the private sector, geared towards the service of public interest.

MISSION

To establish viable toll roads and facilities built and managed by the private sector, regulated and supervised by the government, in pursuit of sustainable economic development.

KEY RESULT AREAS

Rapid, inclusive and sustained economic growth

SECTOR OUTCOME

Access to markets and seamless interconnection of the entire country

ORGANIZATIONAL OUTCOME

1. Safety, efficiency and accessibility of toll facilities improved
2. Fair and reasonable toll rates set

PERFORMANCE INFORMATION

KEY STRATEGIES

1. Regular supervision and strict monitoring and regulation of the construction, operation and maintenance of toll roads for safety, security and convenience of the motoring public.
2. Create Special Task Force that will report real-time information on tollway concerns, including incidents, accidents, and traffic situations, among others.

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)BASELINE2015 TARGETS

Safety, efficiency and accessibility of toll facilities improved

% decrease in road crashes

5,718 accidents

2% (5,604)

% increase in average traffic volume

707,955 average daily traffic

2% (722,114)

Fair and reasonable toll rates set

% decrease in the number of complaints received during public hearings on rate increases

15 oppositors / complainants

5% (14)

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)2015 Targets

MFO 1: TOLLWAY REGULATORY SERVICES

Monitoring

No. of complaints acted upon

40

No. of inspections conducted

12

Increased kilometer-length of toll roads

109

% of non-compliance with the O&M Manual/Performance Standards by the toll operators

50%

% of notices issued to the toll operators for non-compliance with the O&M Manual/Performance

Standards within seven working days after inspection

70%

Enforcement

No. of traffic violations detected/recorded	576
% of traffic violations detected by TRB against the total number of apprehensions recorded by toll operators	50%
% of notices issued to toll operators for non-apprehension of motorists' traffic violations within seven working days after validation of the reports	70%