

D. NATIONAL LABOR RELATIONS COMMISSION

STRATEGIC OBJECTIVES

MANDATE

The National Labor Relations Commission is a quasi-judicial body tasked to promote and maintain industrial peace based on social justice by resolving labor and management disputes involving both local and overseas workers through compulsory arbitration and alternative modes of dispute resolution.

VISION

To deserve public trust as a quasi-judicial agency by way of a fair, speedy, equitable disposition of labor cases at lesser cost.

MISSION

To resolve labor disputes in the fairest, quickest, least expensive and most effective way possible.

KEY RESULT AREAS

Just and lasting peace and the rule of law

SECTOR OUTCOME

Inclusive growth through decent and productive work

ORGANIZATIONAL OUTCOME

Due process in resolving labor disputes ensured

PERFORMANCE INFORMATION

KEY STRATEGIES

Continuous monitoring and implementation of the following: (a) Project Speedy and Efficient Delivery of Labor Justice (SpeEd); (b) First-In-First-Out Policy (En Banc Resolution No. 13-07) which requires minimum level of performance (quota system) and observance of ageing of cases in accordance with the prescribed period of disposition, with penalty of withholding of RATA and EIB case; and (c) regular conduct of task forces of all pending cases.

<u>ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)</u>	<u>BASELINE</u>	<u>2015 TARGETS</u>
Due process in resolving labor disputes ensured		
Percentage increase in cases resolved through conciliation-mediation	43% (13,485)	45% (14,112)
Percentage increase in decisions affirmed by a higher authorities	85% (26,656)	90% (28,224)

<u>MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)</u>	<u>2015 Targets</u>
MFO 1: LABOR DISPUTE RESOLUTION SERVICES	
Labor Dispute Resolution at the Regional Arbitration Branches and at the Commission Proper	
Number of cases settled and/or decided	35,600 cases
Percentage increase in cases resolved through conciliation-mediation	45%
Percentage of cases decided within 3 months from filing of case	50% of cases