

B. BUREAU OF CUSTOMS

STRATEGIC OBJECTIVES

MANDATE

The Bureau of Customs (BOC) implements an effective revenue collection by preventing and suppressing smuggling and the entry of prohibited imported goods. It supervises and controls the entrance and clearance of vessels and aircrafts engaged in foreign commerce. It also enforces the Tariff and Customs Code of the Philippines and all other laws, rules and regulations related to Tariff and customs administration.

VISION

A modernized and efficient customs administration that every Filipino can trust and be proud of

MISSION

- 1.To assess and collect lawful revenues efficiently
- 2.To effectively curb illicit trade and all forms of customs fraud
- 3.To facilitate trade in a secured manner
- 4.To implement relevant technology for an efficient and effective customs management aligned with international customs best practices

KEY RESULT AREAS

Anti-Corruption/Transparent, Accountable and Participatory Governance

SECTOR OUTCOME

Fiscal Strength, Enhancement of Trade and National Security

ORGANIZATIONAL OUTCOME

- 1. Revenue Collection Improved
- 2. Secured Trade Facilitation by International Standards Achieved

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2015 TARGETS

Revenue Collection Improved

Collection targets increased

10% increase in the actual cash collection over last year

40% increase in the proceeds of sale from forfeited and abandoned goods over last year

Secured Trade Facilitation by International Standards Achieved

Ranking / Rating in cargo clearance process improved

Number of documents on exports
and imports decreased:

< / =5 export docs;

< / =6 import docs

Run after the Smugglers (RATS)
cases filed annually

MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)

2015 Targets

MFO 1: COLLECTION OF DUTIES AND TAXES

Collection Performance

Amount of duties and taxes collected	P456,458 Million
Number of entries filed containing commercial goods	670,000
Estimated potential customs tax effort	3.05%
Percentage of inspections resulting in 10% or greater increase in assessment of duties or taxes	2%
Percentage of customers whose goods are cleared that rate the service as good or better	100%
Percentage of prosecutions that result in a favourable judgment for Government	80%
Percentage of imported goods cleared within 10 days from filing of import declaration	100%

Passenger Processing

Number of inspections that result in detection of one or more irregularities	6,000
Percentage of passengers and crew who rate the service as good or better	90%
Percentage of prosecutions that result in a favourable judgment for Government	80%
Percentage of arriving international passengers and crew processed within 30 minutes of baggage presentation to customs	90%

Enforcement

Number of enforcement actions (alerts) undertaken	240
Percentage of actions that result in favourable judgement for Government	85%
Percentage of shipment selected and physically examined or x-rayed resulting to seizures	15%
Percentage of enforcement actions (alerts) completed within 30 days from issuance of alert orders	100%

Exports and Warehouse Operations

Volume of imported goods entered for warehousing and to special economic zones	210,000 kgs
Percentage of customers who report irregularities with respect to their stored goods	0%
Percentage of customers who rate the service as good or better	85%
Percentage of customers who rate timeliness of access to facilities as good or better	90%
Percentage of shipments entered for warehousing legally withdrawn for various puposes within the prescribed period	10%

NOTE : Exclusive of Targets funded from other sources, e.g. Special Account in the General Fund.