

## F. VETERANS MEMORIAL MEDICAL CENTER

## STRATEGIC OBJECTIVES

## MANDATE

The Veterans Memorial Medical Center shall be the primary medical facility for the hospitalization and medical care of eligible veterans and dependents. (Section 16 of R.A. No. 6948)

## VISION

VMMC has envisioned to render premium medical services to the veterans and their dependents through a comprehensive health care system characterized by excellence, dedication and commitment.

## MISSION

The Four-Fold Mission:

1. PATIENT CARE - to provide the best possible medical care and treatment for eligible veterans and their dependents.
2. EDUCATION AND TRAINING - to provide an integrated, comprehensive and progressive educational training program in medical and allied fields not only for its staff and personnel but also to Fellows, Residents, Interns and Undergraduate students.
3. RESEARCH - to develop and master the research capabilities and potential of the Medical Center by initiating, encouraging and promoting basic clinical and laboratory research.
4. CIVIC ACTION AND OUTREACH PROGRAM - to provide basic medical services to nearby communities and to support the civic action program of the national government.

## KEY RESULT AREAS

1. Poverty reduction and empowerment of the poor and vulnerable
2. Just and lasting peace and the rule of law.

## SECTOR OUTCOME

Stable national security environment achieved

## ORGANIZATIONAL OUTCOME

Quality Health Care Services to Veterans and their Dependents provided

## PERFORMANCE INFORMATION

KEY STRATEGIES

Adequate medical support and services to the veterans and their dependents by providing the needed medicines and diagnostic services and by upgrading hospital facilities and equipment.

ORGANIZATIONAL OUTCOMES (Oos) / PERFORMANCE INDICATORS (PIs)BASELINE2015 TARGETS

Quality Health Care Services to Veterans and their Dependents provided

Adherence to DOH Quality Control Standards of Hospital Operations

85% of the admitted patient recovered / improved

## MAJOR FINAL OUTPUTS (MFOs) / PERFORMANCE INDICATORS (PIs)

2015 Targets

## MFO 1: HEALTH CARE SERVICES FOR VETERANS AND THEIR DEPENDENTS

## QUANTITY

Number of in-patients treated	7,500
Number of out-patients treated	146,000
Number of emergency department treatments	15,000

## QUALITY

Percentage of hospital separations that are due to discharge	85%
Percentage of discharged patients who returned unscheduled within three (3) months with the same condition	15%

## TIMELINESS

Percentage of patients attended to within thirty (30) minutes upon arrival	80%
Percentage of triage 3 or less urgent emergency department patients who are attended to within thirty (30) minutes	100%